



C8010-250^{Q&As}

IBM Sterling Order Management V9.4, Implementation

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QUESTION 1

Which of the following is NOT an advantage of implementing the Promising Server?

- A. Multiple order servers can access the same Promising Server
- B. Businesses are allowed to coordinate multiple servers for inventory and promising
- C. Inventory and promising is housed in one system for all participant channels and organizations
- D. Inventory can be shared across enterprises and nodes that belong to different colonies on the Order server

Correct Answer: B

QUESTION 2

A sales order was paid for using a combination of the following payment methods:

Customer Account (\$20)

Gift Card (\$10)

Credit Card (\$90)

Gift Cards are configured such that the refund amount is returned to the Customer Account, and Credit Cards are configured to refund to the Credit Card used. The Refund Sequence for the Customer Account is 0 and Credit Card is 0. If this sales order is returned, how is the order completely refunded?

- A. The Credit Card is refunded \$90, the Customer Account is refunded \$20, then the Gift Card is refunded \$10
- B. The Credit Card is refunded \$90, then the Customer Account is refunded \$30.
- C. The Customer Account is refunded the full amount of \$120.
- D. The Customer Account is refunded \$30, then the Credit Card is refunded \$90.

Correct Answer: D

QUESTION 3

Two organizations of a company have the same item identifier for two different physical items and the company does not have a common item ID for the two items.

How should the implementation professional define the Catalog Organization?

- A. Defined at the highest level in the organization hierarchy
- B. Defined at the lower level in the organization hierarchy C Defined to inherit properties from pricing organization
- C. Defined to be able to modify configuration groups at inventory level



Correct Answer: B

QUESTION 4

In which scenario would an implementation professional add a new entry in the customer_overrides.properties file?

- A. To change the value of a property that is not parameterized in the yfs.default properties file
- B. To change the value of a property that is not parameterized in setupfiles.cmd file
- C. To change the value of a property that is not parameterized in the sandbox.cfg file
- D. To change the value of a property that is not parameterized in the * in file(s)

Correct Answer: D

QUESTION 5

An online retailer implements IBM Sterling Sensitive Data Capture Server(SSDCS) with IBM Sterling Order Management (OMS) to tokenize customer credit card information to conform to the PCI PA-DSS strategy.

Which statement about the order capture process is INCORRECT?

- A. The customer submits the order with token to OMS for further processing.
- B. SSDCS calls the corporate credit card vault with the customer's Primary Account Number (PAN) and returns the resulting token to the order capture browser screen.
- C. SSDCS sends the customer's Primary Account Number (PAN) and a security token to OMS to ensure that the tokenization request is valid
- D. The customer enters Primary Account Number (PAN) on the order capture browser screen that is sent to SSDCS for tokenization.

Correct Answer: A

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