



C8010-250^{Q&As}

IBM Sterling Order Management V9.4, Implementation

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QUESTION 1

An implementation professional installs IBM Sterling Order Management in Upgrade mode.

Which attribute needs to be reset in the sandbox.cfg propertiesfile?

- A. REINIT_DB=false LOAD_FACTORY_SETUP=false NO_DBVERIFY=false
- B. REINIT_DB=false LOAD_FACTORY_SETUP=false NO_DBVERIFY=true
- C. REINIT_DB=true LOAD_FACTORY_SETUP=true NO_DBVERIFY=true
- D. REINIT_DB=true LOAD_FACTORY_SETUP=false NO_DBVERIFY=true

Correct Answer: C

QUESTION 2

A sales order was paid for using a combination of the following payment methods:

Customer Account (\$20)

Gift Card (\$10)

Credit Card (\$90)

Gift Cards are configured such that the refund amount is returned to the Customer Account, and Credit Cards are configured to refund to the Credit Card used. The Refund Sequence for the Customer Account is 0 and Credit Card is 0. If this sales order is returned, how is the order completely refunded?

- A. The Credit Card is refunded \$90, the Customer Account is refunded \$20, then the Gift Card is refunded \$10
- B. The Credit Card is refunded \$90, then the Customer Account is refunded \$30.
- C. The Customer Account is refunded the full amount of \$120.
- D. The Customer Account is refunded \$30, then the Credit Card is refunded \$90.

Correct Answer: D

QUESTION 3

Which option is NOT an advantage of using the indexing solution in an IBM Sterling Order Management V9.4 implementation?

- A. All operations can be executed using a Java client object.
- B. Data can be indexed by using JSON over HTTP.
- C. Configurations can be set at the index level.



D. All the capabilities of Eclipse are exposed through simple configurations and plug-ins

Correct Answer: D

QUESTION 4

An implementation professional creates an order with header-level shipment charges- The order is to be shipped in two shipments.

How are the shipment charges invoiced?

- A. Header-level shipment charges are invoiced in the last invoice
- B. Header-level shipment charges are invoiced in the first invoice.
- C. Header-level shipment charges are invoiced in the first and second invoice
- D. Header-level shipment charges are not invoiced

Correct Answer: A

QUESTION 5

Consider the following charges made:

Sales Order 1 (sales order is for \$250)

o CREDIT_CARD1=\$150 o DEBIT_CARD1=\$100

Sales Order 2 (sales order is for \$300)

o CREDIT_CARD 1 = \$150

o DEBIT CARD1 = \$150

The same payment method, CREDIT_CARD_1, was used on both sales orders. The following payment setup was previously configured:

CASH refunds to new CASH, unless greater than \$200, then CASH refunds to CHECK

DEBIT_CARD refunds to new CASH

CREDIT_CARD refunds to itself

If the customer decides to return both orders, which refund scenario is correct? Return Order Refunds:

- A. \$300 to CREDIT_CARD 1 \$250 to DEBIT_CARD1
- B. \$150 to CREDIT_CARD 1 \$400 to CHECK
- C. \$300 to CREDIT_CARD1 \$100 to DEBIT_CARD1 \$150 to CASH
- D. \$300 to CREDIT_CARD1 \$250 to CHECK



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Correct Answer: D

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