



# C9550-275<sup>Q&As</sup>

Blueworks Live IBM Business Process Manager Express or Standard Edition V8.0 BPM Analysis

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### QUESTION 1

A BPM analyst is conducting interviews with the participants of a business process. What feedback about the process should the BPM analyst look out for that might not be obvious in an as-is process diagram?

- A. Excessive reviews
- B. Too many participants
- C. Identification of bottlenecks
- D. Not enough system automation

Correct Answer: C

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### QUESTION 2

A BPM analyst is modeling the process for acquiring membership at a club. The BPM analyst interviewed the front office supervisor, who provided the following description of the first activity "Enter Application": "One of our receptionists receives a paper application from a potential client, an applicant. The receptionist first looks up the client's name and address to see if it exists in our system, then enters the information from the paper application into the system, and assigns a membership number to the application. When the application entry is complete, the receptionist sends it to the manager for an initial review." The BPM analyst has created the discovery map and now needs to enter information from the above description into the Details fields in Blueworks Live for the activity "Enter Application". For the activity "Enter Application", who is the Supplier?

- A. Manager
- B. Applicant
- C. Receptionist
- D. Front Office Supervisor

Correct Answer: B

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### QUESTION 3

A BPM analyst is helping to identify and select the appropriate solution for process improvement in a large BPM project. What are the business levers the BPM analyst should focus on?

- A. Policy, Technology, Organization and People
- B. Policy, Data, Organization and People
- C. Process, Technology, Organization and People
- D. Process, Data, Organization and People

Correct Answer: C

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#### QUESTION 4

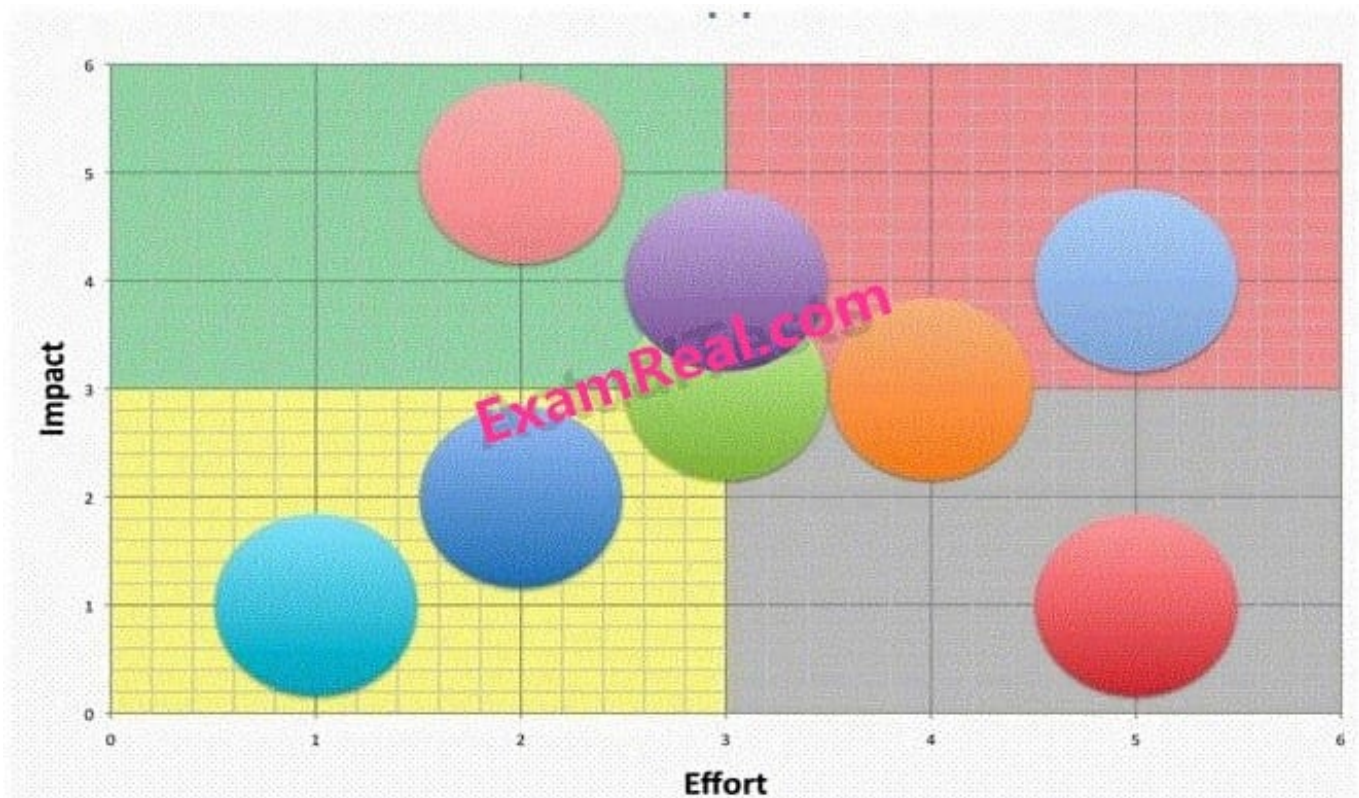
A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

- A. contain all required implementation details needed by developers.
- B. focus on what is required and not on how the requirements are met.
- C. support waterfall development and are completely defined before development begins.
- D. with less business value must not be defined since they are not going to be developed.

Correct Answer: B

#### QUESTION 5

A company needs the BPM analyst to provide a business value and impact assessment to only proceed with processes that align with their corporate strategy. The company's corporate strategy is to begin with small quick win pilots that require low effort and low impact and then scale to large programs that are low effort and high impact.



In the exhibit below, which quadrants contain the processes the BPM analyst should recommend?

- A. Top right, top left
- B. Top right, bottom right



C. Bottom right, top left

D. Bottom left, top left

Correct Answer: D

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