

C9550-275^{Q&As}

Blueworks Live IBM Business Process Manager Express or Standard Edition V8.0 BPM Analysis

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QUESTION 1

A company has multiple processes already documented in their Blueworks Live library. During process discovery on a new process, the business subject matter experts (SMEs) identify a sub- process that is exactly the same as a process already in the Blueworks Live library. How should the BPM analyst capture this requirement in Blueworks Live?

- A. Use the Linked Processes feature to capture the relationship.
- B. Use the Heat Mapping feature to capture the common process flows.
- C. Use the Smart Folder feature to organize both processes in the same folder.
- D. Copy the same Inputs, Outputs, and Participants when defining the new sub-process.

Correct Answer: A

QUESTION 2

A BPM analyst has been asked to define the metrics for a process. What is the correct sequential order for determining metrics?

A. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

B. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

C. 1. Goals

2.

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Enabled Decisions and Decision Makers

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

D. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

Correct Answer: A

QUESTION 3

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda in addition to the following? 1. Prepare workshop participants.

2. Introduce BPM. 3. Identify business case overview. 4. Determine business impact.

A. 5. Implement the business process.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

B. 5. Document the business process inventory and roadmap.

6.

Develop the solution approach.

7.

Discuss detailed estimates.

C. 5. Document the business process.



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6.

Develop the solution approach.

7.

Discuss findings and proposed solution.

D. 5. Demonstrate the business process playback.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

Correct Answer: C

QUESTION 4

A BPM analyst is helping to identify and select the appropriate solution for process improvement in a large BPM project. What are the business levers the BPM analyst should focus on?

- A. Policy, Technology, Organization and People
- B. Policy, Data, Organization and People
- C. Process, Technology, Organization and People
- D. Process, Data, Organization and People

Correct Answer: C

QUESTION 5

During the discovery phase of a BPM project, the BPM analyst is supposed to define the goal for the process. Which goal of a car company follows the guidelines of the Specific Measurable Achievable Relevant Time-bound (SMART) acronym?

- A. Increase production of car parts by July 31, 2014.
- B. Increase the quality of North American cars by 5% in 2 weeks.
- C. Reduce coal emissions in European car factories by 10%.
- D. Reduce fuel economy for newly released cars from 30 km/hr to 45 km/hr by August 31, 2016.

Correct Answer: D



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