



C9550-412^{Q&As}

IBM Business Process Management Express or Standard Edition
V8.5.5, BPM Application Development

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QUESTION 1

A company that operates in multiple countries plans to build a human resources process that needs to support multiple languages. The BPM Application developer assigned to the project knows that it will be necessary to create a localization resource in the process application that will contain a set of localization keys, the list of languages to support and translations in each language for each key.

In addition to the coach view label, which of the following components of the process application can the BPM application developer configure to support multiple languages?

- A. Team name, process instance name, and coach view hover help.
- B. Team name, task subject, and coach view configuration option label.
- C. Process instance name, task subject, and coach view configuration option label.
- D. Coach view hover help, coach view configuration option group field, and coach view configuration option label.

Correct Answer: D

QUESTION 2

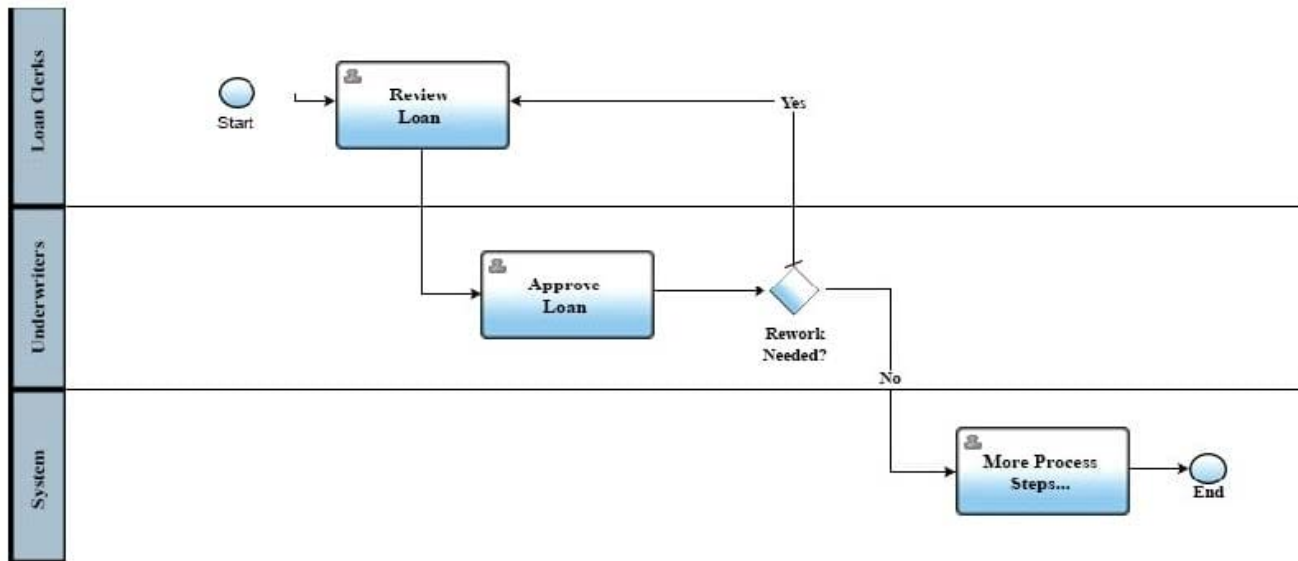
A BPM application developer needs to create a custom dashboard to show the maximum, minimum and average sales in the last 12 months. Only the sales managers can view the data in the dashboard in the process portal. In the exposure section of the custom dashboard, which setting must the application developer set for the sales manager to view the data?

- A. Set the "Expose to" field to Sales Managers.
- B. Set the "Expose to start" field to Sales Managers.
- C. Set the "Expose Business Data" field to Sales Managers.
- D. Set the "Expose Performance Metrics" field to Sales Managers.

Correct Answer: A

QUESTION 3

A bank is implementing a new loan request process as shown in the following Business Process Definition (BPD):



The bank has analyzed the process and determined that rework happens 80% of the time. Interviews of the loan clerks who perform the review loan step show that the work to review the loan is complicated, and that help from more experienced clerks would benefit the less experienced clerks and reduce the amount of rework required. The bank has done some research to identify the list of their most experienced loan clerks and requires the less experienced loan clerks

to use the collaboration feature to get help from the more experienced clerks that are available.

What actions should the BPM application developer take to meet this requirement?

- A. Use a team filter service to add the list of experienced users to the Loan Clerks team.
- B. Use a team retrieval service to add the list of experienced users to the Loan Clerks team.
- C. Add the list of experienced clerks to a new team and assign the new team as an expert team on the Review Loan task.
- D. Add the list of experienced clerks to a new team and assign the new team as a managers team of the Loans Clerks team.

Correct Answer: B

QUESTION 4

A BPM application developer is using a toolkit as a dependency for a process application. During testing, a bug is identified within a service contained in the toolkit. To fix the bug and get the fix applied to the process application, what must the application developer do? Fix the bug in the toolkit, and:

- A. take a snapshot of the toolkit
- B. take a snapshot of the process application and then take a snapshot of the toolkit
- C. take a snapshot of the toolkit, and then upgrade the version of toolkit in the process application
- D. the fix is automatically applied to the process application



Correct Answer: A

QUESTION 5

The BPM process center experiences a CPU spike, affecting the availability of process center for other users. It is suspected that one of the services being tested by the application development team contains an infinite JavaScript loop, though the process center does not have loop detection explicitly enabled. Where can the BPM application developer find information to indicate which service might be causing the issue? (choose 2)

- A. Process admin console
- B. Process portal debugger
- C. Browser debugger features
- D. Process designer inspector
- E. WebSphere application server log

Correct Answer: AB

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