



C9550-412^{Q&As}

IBM Business Process Management Express or Standard Edition
V8.5.5, BPM Application Development





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QUESTION 1

The business process management development team is creating a query to an enterprise database system of record during the current playback phase. What other activity would the BPM application developer perform during this phase?

- A. Conduct process discovery
- B. Develop a client-side human service
- C. Create a business process definition
- D. Implement an inbound integration service

Correct Answer: C

QUESTION 2

A financial services company has an account opening process that can last for several days or weeks as it waits for customers to supply additional information by mail. During that time the customer may call the company to inquire the status of

the process, so the customer service representatives use the Processes tab in Process Portal to view the details of the process.

The company has determined the default instance details view doesn't contain all of the information needed. The BPM application developer has been tasked with providing a modified instance details view for this process that contains all of the

necessary information.

What actions can the BPM application developer take to modify the instance details view to meet the needs of the business? (Choose 2)

- A. Create a new heritage human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
- B. Create a new client side human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
- C. Create a new client side human service by clicking on the new button of the details UI on the Views tab of the business process diagram and modify it to meet the requirements.
- D. Create a new heritage human service in the process application, select it for the details UI on the Views tab of the business process diagram and modify it to meet the requirements.
- E. Copy the instance details UI Service Template from the dashboards toolkit in the process application, modify it to meet the requirements and select it for the details UI on the views tab of the business process diagram.

Correct Answer: AB

QUESTION 3



An insurance company has a claims process that is performed by a claims analyst and is due in 3 days. If the claims analyst has not completed the task in 4 days an escalator should be sent to a manager. The claims analyst can still complete the task, even if the escalator has been triggered, and the manager should only be notified once. Which configuration should the BPM application developer implement for the escalator timer?



A. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

Timer Properties

Trigger On: After Start of Step

Custom Date: []

Before or After Difference: 4 Days

Tolerance Interval: 0 Hours

B. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

Timer Properties

Trigger On: After Due Date

Custom Date: []

Before or After Difference: 3 Days

Tolerance Interval: 1 Days

C. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

Timer Properties

Trigger On: After Due Date

Custom Date: []

Before or After Difference: 1 Days

Tolerance Interval: 0 Hours

D. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

Timer Properties

Trigger On: After Start of Step

Custom Date: []

Before or After Difference: 4 Days

Tolerance Interval: 0 Hours

A. Exhibit A



- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Correct Answer: A

QUESTION 4

A BPM Application developer is developing a new process application in IBM Business Process Manager V8.5.5. Which condition must a BPM application developer choose to use a heritage human service over a client side human service?

- A. The web editor is preferred.
- B. The process application requires runtime collaboration support.
- C. The process application requires runtime case management support.
- D. The human service needs to minimize server-side calls in user interfaces.

Correct Answer: A

QUESTION 5

A company has a healthcare enrollments business process that is to be implemented worldwide for all of its employees. Part of the employment process are a set of steps that the company uses in several other business processes. These steps may need to vary depending on the laws of different countries and the plans that are offered in each country. The company wants to have a single process that is followed in every country but needs to be sure that the portion of the process that is subject to local laws will comply with the laws of each country. Which BPM component should the BPM application developer use to meet these requirements?

- A. Subprocess
- B. Linked Process
- C. Dynamic Process
- D. Event Subprocess

Correct Answer: D

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