



# C9550-412<sup>Q&As</sup>

IBM Business Process Management Express or Standard Edition  
V8.5.5, BPM Application Development

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**QUESTION 1**

A BPM Application developer is building a coach which uses just the stock controls provided in the Coaches toolkit. A Text control in the coach needs to have a custom Ajax service created to supply Autocomplete. The BPM Application developer must now supply an Ajax service to accomplish this. How must the BPM application developer implement the input and output variables of the service? The variables must:

- A. be named "inputVar" and "outputVar"
- B. have the same names and types as the Default Autocomplete Service
- C. have the same types as the Default Autocomplete Service but may be given meaningful names
- D. have the same names as the Default Autocomplete Service and the types will be converted at runtime

Correct Answer: D

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**QUESTION 2**

An insurance company has a claims process that is performed by a claims analyst and is due in 3 days. If the claims analyst has not completed the task in 4 days an escalation should be sent to a manager. The claims analyst can still complete the task, even if the escalation has been triggered, and the manager should only be notified once. Which configuration should the BPM application developer implement for the escalation timer?



A. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Start of Step

Custom Date: [ ]

Before or After Difference: 4 Days

Tolerance Interval: 0 Hours

B. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Due Date

Custom Date: [ ]

Before or After Difference: 3 Days

Tolerance Interval: 1 Days

C. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Due Date

Custom Date: [ ]

Before or After Difference: 1 Days

Tolerance Interval: 0 Hours

D. **Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Start of Step

Custom Date: [ ]

Before or After Difference: 4 Days

Tolerance Interval: 0 Hours

A. Exhibit A

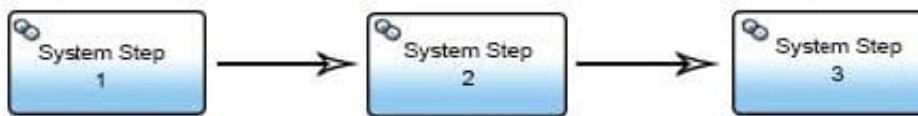


- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Correct Answer: A

### QUESTION 3

A BPM Application developer is reviewing a Business Process Diagram (BPD) for a colleague. The following section of activities is present in the System Lane:



The reviewer is aware that this pattern can cause performance issues but has other reasons for not wanting to merge the separate service implementations. What can the BPM application developer do to improve the performance of this section without having to manually refactor the sequence?

- A. Use the optimize Execution of Latency property on BPD.
- B. Use the BPM Optimizer to merge the sequence into a single Activity.
- C. Use the Optimize Service for Latency property in the first two services.
- D. Use the Optimize Connector for Latency property of the flow line between each Activity in the sequence.

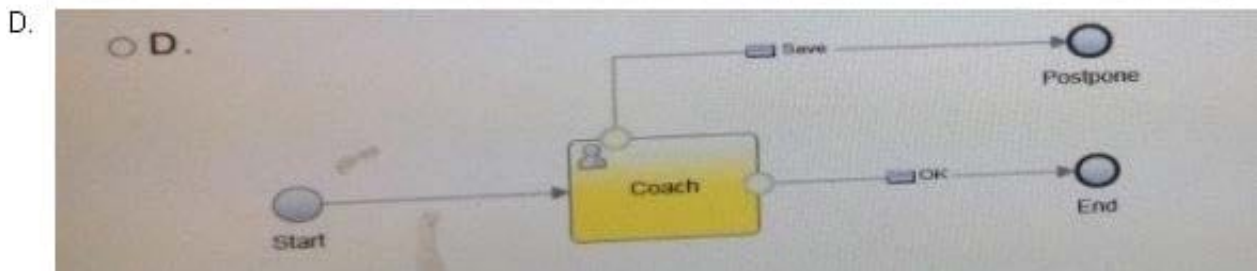
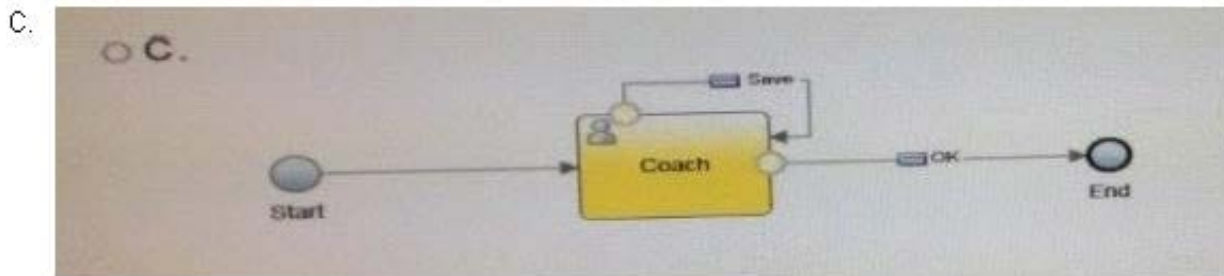
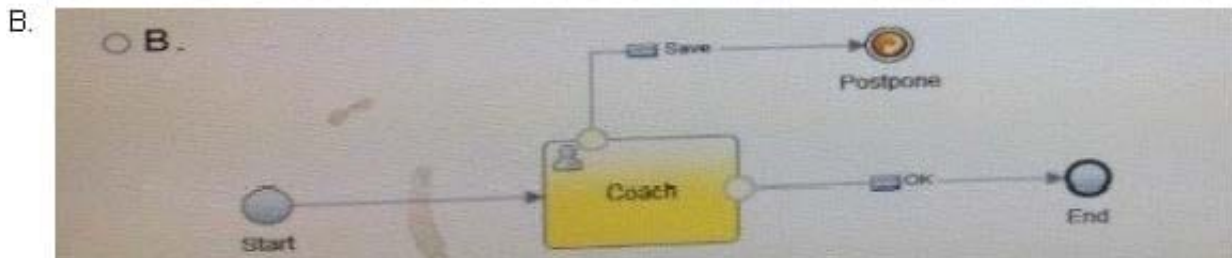
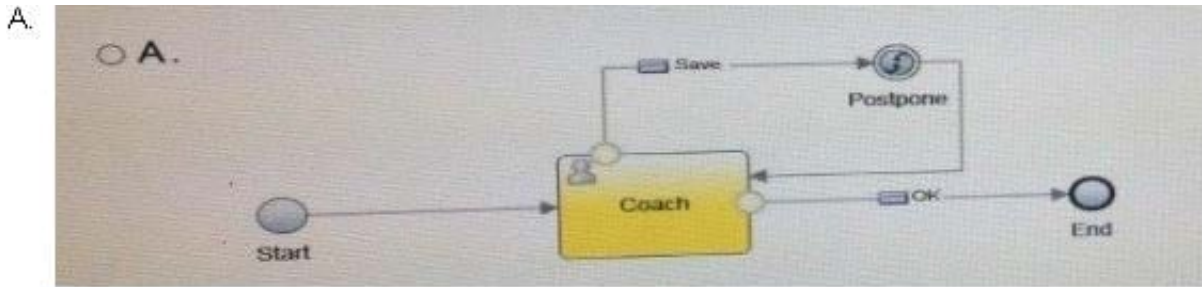
Correct Answer: D

### QUESTION 4

A BPM Application developer is creating a client-side human service. The developer must create a save button that saves the coach fields so the user can return

to their task at a later date.

Which service meets the requirements?



A. B. C. D.

A. Exhibit A

B. Exhibit B

C. Exhibit C

D. Exhibit D

Correct Answer: A

### QUESTION 5

A BPM Application developer needs to customize the Process Performance and Team Performance dashboards to meet corporate requirements. To do so, what should BPM application developer do?

A. Make the dashboards editable in the dashboards toolkit, make the changes, take a new snapshot, and deploy the toolkit.





- B. Clone the most recent snapshot of the Dashboards toolkit, make the changes, take a new snapshot, and deploy the toolkit.
- C. Clone the most recent snapshot of the Process Portal Application, make the changes and deploy the customized Portal Process application.
- D. Create new Process and Team Performance dashboards in a new process application, configure Process Portal to use the new dashboards, and deploy the process application

Correct Answer: B

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