



C9560-659^{Q&As}

Fundamentals of Applying IBM SmartCloud Control Desk V1

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QUESTION 1

Where can a system administrator find the applications to set up organizations and sites?

- A. Configuration module
- B. Administration module
- C. System Configuration module
- D. Platform Configuration module

Correct Answer: B

QUESTION 2

What is the difference between an Actual Configuration Item and a Configuration Item (CI)?

- A. There maybe an active Change created against the CI.
- B. There must be an active Change created against the CI.
- C. There may be an active Change created against the Actual CI.
- D. There must be an active Change created against the Actual CI.

Correct Answer: A

QUESTION 3

What are three types of IBM SmartCloud Control Desk offerings? (Choose three.)

- A. Action
- B. Descriptive
- C. Work Order
- D. Work Request
- E. Service Catalog
- F. Service Request

Correct Answer: ABF

QUESTION 4

In order to respect the dependencies between components, what is the deployment sequence for IBM Smart Cloud



Control Desk VMImage?

- A. Oracle virtual machine for the database and then WebLogic Application Server virtual machine.
- B. IBM DB2 virtual machine for the database and then WebLogic Application Server virtual machine.
- C. IBM DB2 virtual machine for the database and then IBM WebSphere Application Server virtual machine.
- D. IBM WebSphere Application Server virtual machine and then IBM DB2 virtual machine for the database.

Correct Answer: C

QUESTION 5

Which application is used in IBM SmartCloud Control Desk to manually import data such as users, assets, and configuration items?

- A. Data Analyzer
- B. Migration Manager
- C. Integration Framework
- D. Enterprise Identity Mapping

Correct Answer: C

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