



C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

Which of the following activities are carried out by a crowd owner within the Single Tenant Crowd Service? Note: There are 3 correct answers to this question.

- A. Review company certificates.
- B. Approve technician skills.
- C. Review and close assignments.
- D. Accept an assignment.
- E. Register a partner company.

Correct Answer: ABE

QUESTION 2

Where can you reference custom fields in a business rule? Note: There are 3 correct answers to this question.

- A. Object type
- B. Permissions
- C. Variables
- D. Actions
- E. Conditions

Correct Answer: CDE

QUESTION 3

You are a service planner in SAP Field Service Management. How can you find a suitable technician in the planning board?

- A. Use a checklist.
- B. Use a workflow.
- C. Use a filter.
- D. Use a business rule.

Correct Answer: C

QUESTION 4



You scan a QR code paired with self-service and you are NOT allowed to request service for the equipment. What is missing?

- A. The equipment is reported as Operational.
- B. The equipment has NO previous history.
- C. The equipment does NOT have Moment-Sets.
- D. The equipment does NOT have an external ID.

Correct Answer: C

QUESTION 5

As an administrator, which actions can you take on the Time and Material journal tab? Note: There are 3 correct answers to this question.

- A. Release
- B. Delete
- C. Approve
- D. Close
- E. Review

Correct Answer: BCE

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