



# C\_C4H520\_02<sup>Q&As</sup>

SAP Certified Application Associate - SAP Field Service Management  
2005

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### QUESTION 1

How do you activate the integrated checkout feature in the SAP Field Service Management mobile app? Note: There are 3 correct answers to this question.

- A. Create custom business rules.
- B. Activate permissions.
- C. Enable company settings.
- D. Configure checkout workflow steps.
- E. Adjust cloud account settings.

Correct Answer: BCD

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### QUESTION 2

How can you benefit from enabling service workflow steps? Note: There are 3 correct answers to this question.

- A. You can provide a predefined script for service execution.
- B. You can configure execution checkpoints.
- C. You can trigger actions based on standard system events.
- D. You can improve the link between back office and field.
- E. You can standardize service process flows.

Correct Answer: BCE

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### QUESTION 3

Which of the following are activities that you can perform in the Master Data module for standalone versions of SAP Field Service Management? Note: There are 3 correct answers to this question.

- A. Query data for reporting purposes.
- B. Import data from external systems.
- C. Export data for backup and archiving.
- D. Manage master data in an ERP system.
- E. Create new data object records.

Correct Answer: BCE

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#### QUESTION 4

For which of the following steps in the service call lifecycle is the dispatcher typically responsible? Note: There are 2 correct answers to this question.

- A. Set the service call to Technically Completed.
- B. Set the service call to Finished.
- C. Release the assignment.
- D. Perform the activity checkout.

Correct Answer: BC

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#### QUESTION 5

How do FSM SQL queries differ from regular SQL queries? Note: There are 3 correct answers to this question.

- A. You can only reference DTOs via alias.
- B. You can only reference DTOs via variable definition.
- C. T-SQL is supported.
- D. DTOs have version control to support backwards compatibility.
- E. Core SQL is supported.

Correct Answer: ACD

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