



# C\_C4H520\_02<sup>Q&As</sup>

SAP Certified Application Associate - SAP Field Service Management  
2005

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#### QUESTION 1

What can you do using the data loader in the Master Data module? Note: There are 3 correct answers to this question.

- A. Read data records.
- B. Delete data records.
- C. Merge data records.
- D. Create data records.
- E. Overwrite data records.

Correct Answer: CDE

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#### QUESTION 2

How can you translate a Smartform?

- A. Select the translation language within the designer.
- B. Export it to XML, translate, and upload.
- C. Download it to Microsoft Word, translate, and then upload.
- D. Maintain the translation of the Smartform in the company settings.

Correct Answer: B

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#### QUESTION 3

Which action in the Time and Material journal allows an approver to send the material record back to the technician to resubmit?

- A. Decline
- B. Review
- C. Duplicate
- D. Request change

Correct Answer: D

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#### QUESTION 4

What are some of the main security characteristics of the SAP Field Service Management mobile app? Note: There are 2 correct answers to this question.



- A. Advanced perimeter security
- B. SSL-secured communication
- C. Full backup protection of customer data
- D. OAuth token for login-free access

Correct Answer: BC

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#### QUESTION 5

Which of the following is a mandatory field when you create a Smartform template?

- A. Version
- B. Label
- C. Description
- D. Category

Correct Answer: D

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