



C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

Which features are available in the Smartform designer? Note: There are 3 correct answers to this question.

- A. Preview report
- B. Copy template
- C. Import translations
- D. Design new icons
- E. Create custom elements

Correct Answer: ABC

QUESTION 2

You want to make an activity available on the service technician's mobile device using the planning board. Which of the following are mandatory steps? Note: There are 2 correct answers to this question.

- A. Click and release the assignment.
- B. Check the availability of the technician.
- C. Drop the activity onto the technician.
- D. Identify a suitable technician by skills.

Correct Answer: AC

QUESTION 3

Which of the following are data object types that you can maintain in the Master Data module? Note: There are 3 correct answers to this question.

- A. Item
- B. Service call
- C. Service contract
- D. Smartform
- E. Equipment

Correct Answer: ACE

QUESTION 4



Which action in the Time and Material journal allows an approver to send the material record back to the technician to resubmit?

- A. Decline
- B. Review
- C. Duplicate
- D. Request change

Correct Answer: D

QUESTION 5

Which of the following elements can be used in Smartforms? Note: There are 3 correct answers to this question.

- A. Text Input, Description, Picker, Status
- B. Text Input, Picker, Status, Series
- C. Text Input, Status, Series, Formula
- D. Text Input, Picker, Series, Attachment
- E. Picker, Status, Series, Number Input

Correct Answer: BDE

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