



C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

You are an administrator who needs to activate the Reserved Materials feature in the mobile app. Which permission operations must you maintain for the RESERVEDMATERIAL object type? Note: There are 2 correct answers to this question.

- A. Read
- B. Delete
- C. Create
- D. Update

Correct Answer: AD

QUESTION 2

Which business objects permissions do you need to enable to use the Time and Material journal? Note: There are 2 correct answers to this question.

- A. ACTIVITY
- B. MILEAGE
- C. WORKTIME
- D. EXPENSE

Correct Answer: BD

QUESTION 3

Which of the following are data object types that you can maintain in the Master Data module? Note: There are 3 correct answers to this question.

- A. Item
- B. Service call
- C. Service contract
- D. Smartform
- E. Equipment

Correct Answer: ACE

QUESTION 4



Which features are available in the Smartform designer? Note: There are 3 correct answers to this question.

- A. Preview report
- B. Copy template
- C. Import translations
- D. Design new icons
- E. Create custom elements

Correct Answer: ABC

QUESTION 5

As a technician, you have just completed a job. You now need to book a second visit for the customer. What option is available in the SAP Field Service Management mobile app for you to do this?

- A. Create a follow-up activity from the Expenses page.
- B. Create a follow-up activity from the Efforts page.
- C. Create a follow-up activity from within the service call.
- D. Create a follow-up activity from the Smartform page.

Correct Answer: C

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