



# C\_SM100\_7210<sup>Q&As</sup>

SAP Certified Technology Associate - SAP Solution Manager -  
Mandatory and Managed System Configuration (7.2 SPS10)

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#### QUESTION 1

More than one answer is correct. (Choose Two)

- A. Enables collaboration between end user, internal support and SAP support for timely and effective resolution.
- B. Enables all end-users to send all support messages to SAP, thereby negating the need for internal support resources.
- C. Requires all end-user support messages to be created in the solution manager system.
- D. Supports customer internal message handling.

Correct Answer: AD

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#### QUESTION 2

Monitoring sections within the SAP Solution Manager are: (Select all that apply)

- A. Business process monitoring
- B. Central system monitoring
- C. Service level management

Correct Answer: ABC

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#### QUESTION 3

The benefits of the testing features include: (Choose all that apply)

- A. Reduced time for test preparation and execution.
- B. Single point of access to complete system landscape.
- C. Central storage of testing material and test results.
- D. Re-use of existing testing material.

Correct Answer: ABCD

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#### QUESTION 4

You need to pay any extra Licenses for using SAP Solution Manager for managing your SAP Solution.

- A. Correct
- B. Incorrect

Correct Answer: B

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#### QUESTION 5

It offers a complete infrastructure for organizing and operating a solution-wide support organization at your site.

- A. Solution Manager diagnostics
- B. SAP services
- C. Service desk
- D. Change request management

Correct Answer: C

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