



# C\_SM100\_7210<sup>Q&As</sup>

SAP Certified Technology Associate - SAP Solution Manager -  
Mandatory and Managed System Configuration (7.2 SPS10)

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### QUESTION 1

Select the benefits of sap solution manager from the list items below: (Choose three)

- A. Lower ROI
- B. Reduced cost of operations.
- C. Faster ROI
- D. Separation of sap solutions
- E. Integration of sap solutions

Correct Answer: BCE

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### QUESTION 2

The support desk relevant for customer with small IT organizations:

- A. Incorrect
- B. Correct

Correct Answer: A

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### QUESTION 3

Service Desk Features: (Choose all that apply)

- A. Solution Manager diagnostics
- B. Customer solution database
- C. Managing SAP Notes
- D. Message Handling Process

Correct Answer: ABCD

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### QUESTION 4

Which roadmap types are provided through SolMan? (Select all that apply)

- A. Implementation Roadmap for SAP Enterprise Portal
- B. Upgrade Roadmap
- C. Implementation Roadmap in my SCM



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D. Implementation Roadmap in my CRM

E. Implementation Roadmap

F. Global Template Roadmap

Correct Answer: ABCDEF

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#### QUESTION 5

Change Monitoring provides an overview of the complete changes in future (pg 45)

A. Incorrect

B. Correct

Correct Answer: A

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