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QUESTION 1

Which of the following can be used across all the visualisations in a workspace?

A. Signal

B. Dashboard Builder

C. Studio

D. User Experience filter

Correct Answer: D

Create a single User Experience filter for use across all the visualisations in a workspace. The filter you create is available in the workspace in which you created it. For filters to work in workspaces, you must configure an event handler to apply the filters.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow- platform/page/administer/workspace/task/create-user-exp-filters.html

QUESTION 2

How does KPI Signals support notifications?

A. By forwarding email notifications

B. By automated signal detection jobs

C. Through regular back-ups

D. By setting auto-reply responses

Correct Answer: B

To support notifications, the KPI Signals application provides automated signal detection jobs. For formula indicators, you can modify the jobs to line up with the data collection jobs for the contributing indicators.

The KPI Signals application includes jobs that detect signals automatically. These jobs run so responsible users can be notified of new signals without opening the application. The job for signals on formula indicators requires scheduling.

When you view an indicator in KPI Details and open the KPI Signals panel, that indicator is checked for signals. You, therefore, always have the most up-to-date signals. However, the KPI Signals application also has automated signal

detection jobs. These jobs send notifications about signals to subscribed users without them having the application open.

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for-workspace/concept/administering-kpi-signals-jobs.html#administering-kpi-signals- jobsandversion=quebec

QUESTION 3

Which system property enables an administrator to allow specified user roles to select indicators as data sources from the Data Visualisation Configuration panel?

A. glide.knowman.search.apply_role_based_security

B. par_vis_config.data_source.can_select_indicator

C. com.snc.pa.dc.max_row_count_indicator_source

D. glide.source_control.checksum_required

Correct Answer: B

par_vis_config.data_source.can_select_indicator property specifies roles (comma- separated) which can select indicators as data sources from the Data Visualisation configuration panel. If empty, all users can select the indicator sources that they have access to. Type: string

Default value: empty

Location: System Property [sys_properties] table com.snc.pa.dc.max_row_count_indicator_source property sets the maximum number of rows allowed to be fetched from an Indicator Source. glide.source_control.checksum_required property

allows you to enable optional checksum validations and sanitisations.

glide.knowman.search.apply_role_based_security property honours read access to knowledge bases or articles specified for roles if set to true. If false, it enables specified user criteria to override read access specified for roles.

Reference:https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/referencepages/reference/r_AvailableSystemProperties.html

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QUESTION 4

Which of the following data update settings for single score visualisations shows the timestamp of when the score was last updated?

A. Show score update time

B. Real time update

C. Background refresh interval (minutes)

D. Follow filters

Correct Answer: A

`Show score update time\\' shows the timestamp of when the score was last updated. `Follow filters\\' set for a workspace page. When enabled, the visualisation displays on a workspace with the filters set by the page. Toggle off to disable a

visualisation from accepting any filter input.

`Background refresh interval (minutes)\\' shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it.

`Real time update\\' updates score in real-time.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/single-score.html

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QUESTION 5

Which of the following can you do when you set a target for an indicator on the Analytics Hub? (Choose three.)

A. Set the improvement as a percentage.

B. Set a review date on which to consider updating the target.

C. Set the threshold as an improvement on the average score.

D. Set a start date in the future.

Correct Answer: ABD

You can set target values for indicators. When you set a target for an indicator on the Analytics Hub, you can now do the following:

*

 Set a start date in the future.

*

 Set a review date on which to consider updating the target.

*

 Set the target as an improvement on the average score or on the previous target. You can set the improvement as a percentage.

You can have the targets apply only to specific breakdown elements and time series. The target starts to apply at a selected date and continues to apply until you set the next target. However, you can set a review date on which to reconsider

the target.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/pa-targets.html

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