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QUESTION 1

What is an easy way for a responsible user to get real-time updates on the signals for a particular KPI?

A. Monitoring the signal score on a dashboard

B. Receive email notifications

C. Schedule a report for the signal data

D. D.Manually check the KPI doe signals

Correct Answer: B

As a responsible user, you can receive email notifications about new or unresolved signals, anti-signals, or any actions taken on signals.

You can configure how frequently you get these reminders and the maximum number of reminders to get for a signal.

You no longer have to open KPI Signals and manually check each KPI for signals. Scheduling a report for the signal data does not provide real-time updates. Manually check the KPI for signals and monitoring the signal score on a dashboard

requires the user to constantly check for the updates without a pause, which is not easy.

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/kpi-signals-responsible-users.html

QUESTION 2

Which of the following items can you view without the pa_viewer role if the indicator and breakdown ACLs are respected? (Choose two.)

A. Diagnostic Results

B. KPI Details

C. Analytics Hub

D. Widget Statistics

Correct Answer: BC

You can rely less on roles and more on access control lists (ACLs) to secure Performance Analytics.

On new instances, you no longer need the pa_viewer role to view the following items. Instead, indicator and breakdown ACLs are respected:

*

 Analytics Hub

*

Text Analytics widgets

*

 KPI Details

*

 Breakdowns on workbench widgets

Performance Analytics widgets: In general, Performance Analytics widgets follow indicator and breakdown ACLs.

Targets and Thresholds: On the Analytics Hub, no roles are required to create personal targets and thresholds.

Reference:https://docs.servicenow.com/bundle/quebec-release-notes/page/release- notes/analytics-intelligence-reporting/performance-analytics-rn.html

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QUESTION 3

Which of the following styling options is NOT available with the data visualisation component configuration in workspaces?

A. Sort on categories in bar, pie, and donut visualisations based on table data sources.

B. Set default, palette, or single colour options for data display.

C. Change score sizes of single score visualisations.

D. Create a newvisualisation type with predefined styling.

Correct Answer: D

The data visualisation component configuration adds more options and an enhanced user interface.

You can configure new visualisations in Workspace from tables and indicators using the Data Visualisation configuration.

From the UI Builder, you can add visualisations to your landing page based on Performance Analytics and Reporting data. Configure a new visualisation by dragging the Data Visualisation configuration icon onto the Stage pane. The following

styling options are added in the Quebec release:

*

 Show or hide a visualisation component header on a landing page, along with its label and icons.

*

 Change score sizes of single score visualisations.

*

 Set default, palette, or single colour options for data display.

*

 Sort on categories in bar, pie, and donut visualisations based on table data sources.

*

 Define data label positions and show labels that overlap on bar visualisations. Creating a new visualisation type is not an available styling option.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/task/create-visualization.html

QUESTION 4

What related list in the formula indicator record is used to navigate to the indicators used in the formula or to their indicator sources?

A. Breakdowns

B. Contributing Indicators

C. Indicator Groups

D. Managed Sources

Correct Answer: B

Formula indicator records now include a \\'Contributing indicators\\' related list. Use this list to navigate to the indicators used in the formula or their indicator sources. If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/task/t_CreateAFormulaIndicator.html

QUESTION 5

Which of the following can you do when you set a target for an indicator on the Analytics Hub? (Choose three.)

A. Set the improvement as a percentage.

B. Set a review date on which to consider updating the target.

C. Set the threshold as an improvement on the average score.

D. Set a start date in the future.

Correct Answer: ABD

You can set target values for indicators. When you set a target for an indicator on the Analytics Hub, you can now do the following:

*

Set a start date in the future.

*

Set a review date on which to consider updating the target.

*

Set the target as an improvement on the average score or on the previous target. You can set the improvement as a percentage.

You can have the targets apply only to specific breakdown elements and time series. The target starts to apply at a selected date and continues to apply until you set the next target. However, you can set a review date on which to reconsider

the target.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/pa-targets.html

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