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QUESTION 1

When running workshops, it is useful to have someone with a role that includes specific responsibility for keeping attendees focused on achieving the objective of the workshop. Which of the following terms describes this role?

- A. The arbitrator.
- B. The scribe.
- C. The stakeholder.
- D. The facilitator.

Correct Answer: D

QUESTION 2

When are the acceptance criteria for user acceptance testing defined?

- A. When the deliverables of the system design have been agreed.
- B. When the deliverables of the requirements analysis have been agreed.
- C. When the software has been completed and has passed system testing.
- D. When the users have had the opportunity to use the software for a period of time.

Correct Answer: B

QUESTION 3

Why should requirements be SMART?

- A. To ensure that the requirement supports business objectives.
- B. To ensure that the requirement is intelligently expressed.
- C. To ensure that the requirement is well formed.
- D. To ensure that the requirement is graphically modelled.

Correct Answer: C

QUESTION 4

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements. What investigation technique should the analyst use?



- A. Workshops.
- B. Interviewing.
- C. Ethnographic study.
- D. Prototyping.

Correct Answer: D

QUESTION 5

Which of the following is an input to the '\\Investigate the Situation\\' stage of the business analysis process model?

- A. Stakeholder perspectives.
- B. List of issues/problems.
- C. Business case.
- D. Terms of reference.

Correct Answer: D

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