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QUESTION 1

Business analysis bridges the gap between which two disciplines?

A. Business Case Definition and Requirements Analysis.

B. IT SystemsAnalysis and Acceptance Testing.

C. Requirements Analysis and IT Systems Development.

D. Strategic Analysis and IT Systems Analysis.

Correct Answer: B

QUESTION 2

As part of an investigation, a business analyst has asked a business user to keep track of the actual tasks they carry out over a period of time. What is this investigation technique called?

A. Shadowing.

B. Prototyping.

C. Special purpose records.

D. Activitysampling.

Correct Answer: C

QUESTION 3

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

A. The Owner.

B. The Customer.

C. The Weltanschauung or world-view.

D. The Actor.

Correct Answer: C

QUESTION 4

Which of the following may be used to document the outcomes of a workshop?

A. Mind maps.

B. Brainwriting.

C. Roundrobin.

D. Stepwise refinement.

Correct Answer: A

QUESTION 5

Every night, at midnight, a system automatically raises invoices for customers that have placed orders that day. The invoice is sent electronically by email to customers. What is the event that triggers the production of invoices?

A. Midnight on the system clock.

B. The receipt of an order from a customer.

C. The email system.

D. The batch invoice production job.

Correct Answer: A

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