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QUESTION 1

An entity type is a template for its entity occurrences. Which of the following is a template for objects?

- A. A class.
- B. A use case.
- C. An operation.
- D. An actor.

Correct Answer: A

QUESTION 2

An IT department needs to upgrade its hardware to run the new version of an established operating system. The cost of this required upgrade is \$2 million. As an alternative, the IT director has suggested that the company should change to a completely different operating system. Although this will cost \$6 million, the change will bring many other benefits, including cheaper maintenance costs and increased security. What is the avoided cost in his proposal?

- A. \$2 million.
- B. \$4 million.
- C. \$6 million.
- D. \$8 million.

Correct Answer: A

QUESTION 3

The required competencies of a business analyst are classified into three categories. Which of the following is one of these three categories?

- A. Management Qualities.
- B. Business Knowledge.
- C. IT Skills.
- D. Project Skills.

Correct Answer: B

QUESTION 4

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of



CATWOE should be first understood by the business analyst?

- A. The Owner.
- B. The Customer.
- C. The Weltanschauung or world-view.
- D. The Actor.

Correct Answer: C

QUESTION 5

Which of the following investigation techniques is the MOST time consuming?

- A. Questionnaires.
- B. Ethnographic study.
- C. Shadowing.
- D. Activity sampling.

Correct Answer: B

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