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QUESTION 1

To benefit from economies of scale, a CIO is deciding whether to outsource some IT services. Which of the following would be the MOST important consideration during the decision-making process?

- A. IT staff morale
- B. Core IT processes
- C. Outsourcer's reputation
- D. New service level agreements (SLAs)

Correct Answer: B

QUESTION 2

As part of the implementation of IT governance, the board of an enterprise should establish an IT strategy committee to:

- A. provide input to and ensure alignment of the enterprise and IT strategies.
- B. ensure IT risks inherent in the enterprise strategy implementation are managed
- C. drive IT strategy development and take responsibility for implementing the IT strategy.
- D. assume governance accountability for the business strategy on behalf of the board

Correct Answer: A

QUESTION 3

The board of directors of a large organization has directed IT senior management to improve IT governance within the organization. IT senior management's MOST important course of action should be to:

- A. understand the driver that led to a desire to change.
- B. assess the current slate of IT governance within the organization.
- C. review IT strategy and direction.
- D. analyze IT service levels and performance.

Correct Answer: B

QUESTION 4

An enterprise's board of directors can BEST manage enterprise risk by:



- A. mandating board-approved enterprise risk management (ERM) modifications.
- B. requiring the establishment of an enterprise risk management (ERM) framework.
- C. requiring the establishment of an enterprise-wide program management office.
- D. ensuring the cost-effectiveness of the internal control system.

Correct Answer: B

QUESTION 5

Which of the following would be MOST important to update if a decision is made to ban end user-owned devices in the workplace?

- A. Employee nondisclosure agreement
- B. Enterprise risk appetite statement
- C. Enterprise acceptable use policy
- D. Orientation training materials

Correct Answer: C

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