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QUESTION 1

An enterprise\\'s executive team has recently released a new IT strategy and related objectives. Which of the following would be the MOST effective way for the CIO to ensure IT personnel are supporting the new strategy\\'s objectives?

A. Measure progress towards IT objectives and communicate the results to IT staff.

B. Incorporate IT objectives into individual performance evaluations.

C. Develop communication materials to promote the new IT strategy and objectives.

D. Require IT managers to assign activities aligned to the IT objectives.

Correct Answer: D

QUESTION 2

An IT risk assessment for a large healthcare group revealed an increased risk of unauthorized disclosure of information. Which of the following should be established FIRST to address the risk?

A. Data encryption tools

B. Data loss prevention tools

C. Data classification policy

D. Data retention policy

Correct Answer: C

QUESTION 3

To benefit from economies of scale, a CIO is deciding whether to outsource some IT services. Which of the following would be the MOST important consideration during the decision-making process?

A. IT staff morale

B. Core IT processes

C. Outsourcer\\'s reputation

D. New service level agreements (SLAs)

Correct Answer: B

QUESTION 4

Which of the following is the PRIMARY purpose of information governance?

A. To develop control procedures that help ensure information is adequately protected throughout its life cycle

B. To monitor the processes that deliver and enhance the value of information assets

C. To set direction for information management capabilities through prioritization and decision making

D. To ensure regulatory compliance is maintained while optimizing the utilization of information

Correct Answer: A

QUESTION 5

A large financial institution is considering outsourcing customer call center operations which will allow the chosen vendor to access systems from offshore locations. Which of the following represents the GREATEST risk?

A. Inconsistent customer service and reporting

B. Loss of data confidentiality

C. Lack of network availability

D. Inadequate business continuity planning

Correct Answer: B

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