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QUESTION 1

A strategic systems project was implemented several months ago. Which of the following is the BEST reference for the IT steering committee as they evaluate its level of success?

A. Stakeholder satisfaction surveys

B. The project\\'s net present value (NPV)

C. The project\\'s business case

D. Operating metrics of the new system

Correct Answer: A

QUESTION 2

The CIO of a large enterprise has taken the necessary steps to align IT objectives with business objectives. What is the BEST way for the CIO to ensure these objectives are delivered effectively by IT staff?

A. Map the IT objectives to an industry-accepted framework.

B. Enhance the budget for training based on the IT objectives.

C. Include the IT objectives in staff performance plans.

D. Include CIO sign-off of the objectives as part of the IT strategic plan.

Correct Answer: B

QUESTION 3

An enterprise has performed a business impact analysis (BIA) considering a number of risk scenarios Which of the following should the enterpnse do NEXT?

A. Perform a risk controls gap analysis

B. Update the disaster recovery plan (DRP)

C. Verify compliance with relevant legislation

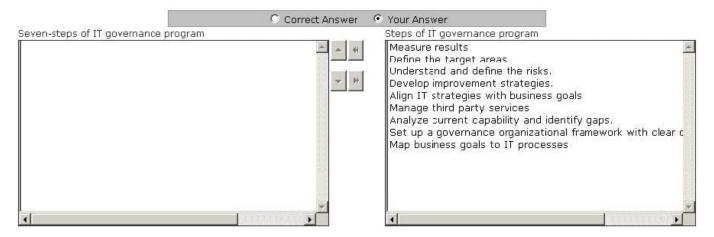D. Assess risk mitigation strategies

Correct Answer: A

QUESTION 4

Choose and re-order the steps of IT governance program.

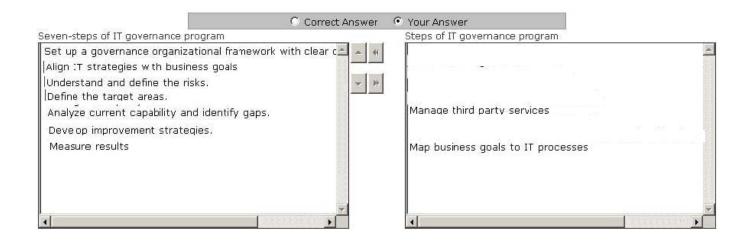Select and Place:

Correct Answer:

QUESTION 5

An enterprise is evaluating a Software as a Service (SaaS) solution to support a core business process. There is no outsourcing governance or vendor management in place. What should be the CEO\'s FIRST course of action?

A. Ensure the roles and responsibilities to manage service providers are defined.

B. Establish a contract with the SaaS solution provider.

C. Instruct management to use the standard procurement process.

D. Ensure the service level agreements (SLAs) for service providers are defined.

Correct Answer: A