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QUESTION 1

An enterprise has committed to the implementation of a new IT governance model. The BEST way to begin this implementation is to:

A. identify IT services that currently support the enterprise\\'s capability.

B. define policies for data, applications, and organization of infrastructure.

C. identify the role of IT in supporting the business.

D. prioritize how much and where to invest in IT.

Correct Answer: B

QUESTION 2

Drag and drop the various SSE-CMM levels at the appropriate places.

Select and Place:

DESCRIPTION	LEVEL	
It focuses on whether an organization or project performs a process that incorporates the BPs.	Drop Here	LEVEL 5
It focuses on project-level definition, planning, and performance issues.	Drop Here	LEVEL 3
It focuses on disciplined tailoring from defined processes at the organization level.	Drop Here	LEVEL 2
It gains leverage from all the management practice improvements seen in the earlier levels, then emphasizes the cultural shifts that will sustain the gains made.	Drop Here	LEVEL 1

Correct Answer:

DESCRIPTION	LEVEL	
It focuses on whether an organization or project performs a process that incorporates the BPs.	LEVEL 1	
It focuses on project-level definition, planning, and performance issues.	LEVEL 2	
It focuses on disciplined tailoring from defined processes at the organization level.	LEVEL 3	
It gains leverage from all the management practice improvements seen in the earlier levels, then emphasizes the cultural shifts that will sustain the gains made.	LEVEL 5	

QUESTION 3

A rail transport company has the worst on-time arrival record in the industry due to an antiquated IT system that controls scheduling. Despite employee resistance, an initiative lo upgrade the technology and related processes has been approved. To maximize employee engagement throughout the project, which of the following should be in place prior to the start of the initiative?

A. Procurement management plan

B. Organizational change management plan

C. Risk response plan

D. Resource management plan

Correct Answer: B

QUESTION 4

To develop appropriate measures to improve organizational performance, the measures MUST be:

A. a result of benchmarking and comparative analysis.

B. accepted by and meaningful to the stakeholders.

C. based on existing and validated data sources.

D. approved by the IT steering committee.

Correct Answer: B

QUESTION 5

An enterprise is undertaking a multi-year portfolio of IT initiatives to replace core accounting systems. The program management team has developed a business case and is defining a roadmap for the initiatives. Of the following, who should be responsible for defining the optimization criteria for the portfolio?

A. Project management office

B. Board of directors

C. Program management team

D. IT steering committee

Correct Answer: C