



CIS-APM^{Q&As}

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QUESTION 1

When you approve a retire a Business Application request, which system property determines whether a project or a demand is created?

- A. sn_apm.retireBusinessApplication
- B. sn_apm.retireBusinessApplicationTaskType
- C. sn_apm.businessApplication
- D. sn_apm.retire

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/manage-business-appln.html>

QUESTION 2

If a customer asks you how ServiceNow's ServiceMapping application works in order to support APM, how would you explain it?

- A. Identifies all hardware and software CI's and other dependencies that support that service.
- B. Drills down to provide application services, vulnerabilities and risks.
- C. Creates an API to manage seamless application services.
- D. Provides software entitlements through a top-down approach.

Correct Answer: D

QUESTION 3

Which attributes can be used to categorize business applications? (Choose four.)

- A. Application Score
- B. Application Name
- C. Application Family
- D. Portfolio
- E. Category
- F. Business Unit

Correct Answer: BCDE



QUESTION 4

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

- A. Product Classification
- B. Software Model Data
- C. Hardware Asset Lifecycle
- D. Lifecycle Data
- E. Vendor Procurement

Correct Answer: ACD

QUESTION 5

What is the name of the basic plugin for the APM application?

- A. Application Portfolio Management
- B. Business Planner
- C. Financial Management for APM
- D. Application Portfolio Management - ATF Tests

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/activate-apm.html>

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