CIS-APM^{Q&As}

Certified Implementation Specialist - Application Portfolio Management

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QUESTION 1

APM combines with several ServiceNow technologies to provide a comprehensive view of your customer\\'s application portfolio. Why would a customer want to utilize information from ServiceNow ServiceMapping? (Choose two.)

A. Identify your customer\\'s applications\\' underlying technologies.

B. Identify your customer\\'s application services.

C. Produce a horizontal picture of a customer\\'s business applications.

D. Create an application inventory.

Correct Answer: AB

QUESTION 2

What are the business problems that customers are trying to resolve by utilizing Application Portfolio Management (APM)? (Choose two.)

A. Gain a comprehensive understanding of business applications in the organization

B. Reduce the number of governance controls

C. Identify redundancies and decrease budgetary costs

D. Maintain relationships with Product Vendors

Correct Answer: AC

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/ application-portfolio-management/concept/application-portfolio-management.html

QUESTION 3

Stephen discovers that his customer is looking to achieve Basic Rationalization including application scoring. What APM maturity level does this align to?

A. Level 2

B. Level 1

C. Level 3

D. Level 4

Correct Answer: B

QUESTION 4

What does the Load Application Indicators and Compute Application Scores job do?

A. Generates scores for all indicators and business applications across selected profiles

B. Generates scores for selected indicators and selected applications across all profiles

C. Generates scores for all indicators and business applications across all profiles

D. Generates scores for all indicators and selected applications across all profiles

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/paris-it-business-management/page/product/applicationportfolio-management/task/schedule-job-for-indicator-sourcing-score-cal.html

QUESTION 5

What links the application service to the underlying technologies?

A. Application Management Model

B. Inventory Management

C. Application Service Software Model

D. Application Category

Correct Answer: D

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