



# CIS-APM<sup>Q&As</sup>

Certified Implementation Specialist - Application Portfolio Management

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### QUESTION 1

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

- A. Product Classification
- B. Software Model Data
- C. Hardware Asset Lifecycle
- D. Lifecycle Data
- E. Vendor Procurement

Correct Answer: ACD

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### QUESTION 2

Which attributes can be used to categorize business applications? (Choose four.)

- A. Application Score
- B. Application Name
- C. Application Family
- D. Portfolio
- E. Category
- F. Business Unit

Correct Answer: BCDE

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### QUESTION 3

What application metrics does APM provide to a manager in order for him or her to make targeted decisions based on data instead of educated guesses? (Choose two.)

- A. Costs it takes to maintain an application.
- B. One or more use rights assigned to a specific device or user.
- C. Compliance to regulations and organizational standards.
- D. Application's age.

Correct Answer: BC

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#### QUESTION 4

Which of the following fields represents the granular licensable version of the software and is used to calculate the technology risk?

- A. Lifecycle Model
- B. Ignore Technical Risk
- C. Lifecycle Release
- D. Lifecycle Full Version

Correct Answer: D

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/associate-business-service-to-software-model.html>

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#### QUESTION 5

During the customer workshop, Kelly was identified as needing a role that would grant access to create bubble charts, set-up application classification attributes and assessment indicators. Which role should be assigned to Kelly?

- A. sn\_apm.apm\_admin
- B. sn\_apm.apm\_user
- C. sn\_apm.apm\_analyst
- D. business\_planner

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/create-application-indicators.html>

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