# CIS-APM<sup>Q&As</sup>

Certified Implementation Specialist - Application Portfolio Management

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**QUESTION 1**

The Retail Exchange Company has all of their applications in a single system of record and ownership has been established. Which level of the maturity model are they in right now?

A. Level 1: Applications Under Management

B. Level 2: Basic Rationalization

C. Level 3: Advanced Rationalization

D. Level 4: Continuously Optimized Portfolio

Correct Answer: A

**QUESTION 2**

What is the value of managing applications using ServiceNow?

A. Allows data collection and visualization without manual effort

B. Allows automation of retiring applications

C. Provides application owners insight to release counts

D. Provides top down strategic alignment in the PMO

Correct Answer: A

**QUESTION 3**

What are the stages of the APM rationalization process?

A. Measure, Evaluate, Decide, Take Action, Baseline

B. Identify, Measure, Evaluate, Decide, Take Action

C. Identify, Measure, Decide, Take Action, Communicate

D. Identify, Measure, Evaluate, Take Action, Certify

Correct Answer: B

Reference: https://www.youtube.com/watch?v=v2iw0UVkxmU (6:33)

**QUESTION 4**

What is the overall score range that a business application could have?

A. 1 through 100

B. 1 through 10

C. 1 through 10000

D. 1 through 1000

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/ application-portfolio-management/concept/application-score-profile.html

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**QUESTION 5**

What are the three segments of the Business Application Costing Model? (Choose three.)

A. Business Processes

B. Manufacturers

C. Business Applications

D. IT Shared Services

E. Business Units

Correct Answer: CDE

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/it-finance/ concept/preconfigured-prescriptive-cost-models-two.html

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