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QUESTION 1

During the Discovery process, what determines if an Asset record is created?

A. CMDB

B. Model Category

C. Model Product

D. ECC Queue

E. Configuration Item

Correct Answer: B

Reference: https://community.servicenow.com/community?id=community_questionandsys_id=f9f307e5dbd8dbc01dcaf3231f96199b

QUESTION 2

As a first step in horizontal discovery, which of the following is where the Shazzam probe is placed in a request?

A. Target

B. Pattern Log

C. ECC queue

D. Discovery Log

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/rome-it-operations-management/page/product/discovery/concept/c_DiscoProcessFlows.html

QUESTION 3

What does the MID Server need to collect vCenter events?

A. vCenter Event Collector extension

B. MID SNMP Trap Listener extension

C. Firewall

D. vCenter probes

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/product/mid-

server/concept/c_VCenterEventProcessorExtension.html

QUESTION 4

Which of the choices below best represent key capabilities of a ServiceNow ITOM Enterprise solution? (Choose two.)

A. Create an Engaging User Experience

B. Build New Apps Fast

C. Manage Hybrid Clouds

D. Proactively Eliminate Service Outages

Correct Answer: CD

QUESTION 5

With multiple CI data sources, which choice is the best for determining which source can update a CI attribute?

A. Business Rules

B. Data Certification

C. Transform Maps

D. Reconciliation Rules

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/configuration-management/task/t_DefineDataSourcePrecedence.html

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