



CIS-EM^{Q&As}

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QUESTION 1

Agent Client Collector can perform application service monitoring by configuring what option?

- A. An alert management rule
- B. A proxy agent
- C. A distributed cluster
- D. An event rule
- E. A REST API

Correct Answer: B

<https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/agent-client-collector/task/create-edit-policies.html>

QUESTION 2

You have an event that needs to be bound to a non-host CI.

Which attribute needs to be removed from the Transform and Compose tab?

- A. Source Instance
- B. Metric Name
- C. Node
- D. Resource

Correct Answer: C

QUESTION 3

A dynamic grouping of CIs based upon common criteria (filtered CI classes) that can be visualized in operator workspace is called?

- A. A business service
- B. A technical service
- C. An application service
- D. A manual service
- E. A scoped service

Correct Answer: C



QUESTION 4

What makes all ServiceNow metrics, tasks, services, configuration items, assets, people, locations, and information a single system of record for IT and business processes?

- A. ServiceNow is installed within your datacenter providing you complete control
- B. All applications are built on the Oracle database standard, providing uniformity across products
- C. All applications that are built by ServiceNow utilize the same data model and code base
- D. ServiceNow runs on supported Windows servers and is managed through Windows Update
- E. A single table houses all data elements within ServiceNow
- F. ServiceNow utilizes the AWS MariaDB cloud database structure, providing a single system of record

Correct Answer: C

Correct answer "All applications that are built by ServiceNow utilize the same data model and code base" . Oracle is not even used by default by servicenow.

QUESTION 5

Within a PowerShell script, which two URI's could you use to log events directly to the ServiceNow event table? (Choose two.)

- A. [https://\[Your_ServiceNow_instance_URL\]/rest_api/now/my_tables/em_event](https://[Your_ServiceNow_instance_URL]/rest_api/now/my_tables/em_event)
- B. [https://\[Your_ServiceNow_instance_URL\]/api/global/em/jsonv2](https://[Your_ServiceNow_instance_URL]/api/global/em/jsonv2)
- C. [https://\[Your_ServiceNow_instance_URL\]/api/now/table/em_event](https://[Your_ServiceNow_instance_URL]/api/now/table/em_event)
- D. [https://\[Your_ServiceNow_instance_URL\]/api/table/em_event](https://[Your_ServiceNow_instance_URL]/api/table/em_event)
- E. [https://\[Your_ServiceNow_instance_URL\]/rest_api/now/table/em_event](https://[Your_ServiceNow_instance_URL]/rest_api/now/table/em_event)

Correct Answer: BC

https://docs.servicenow.com/bundle/tokyo-application-development/page/integrate/inbound-rest/concept/c_TableAPI.html#table-POST <https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/send-events-via-web-service.html>