



CIS-EM^{Q&As}

Certified Implementation Specialist - Event Mangement

Pass ServiceNow CIS-EM Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/cis-em.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by ServiceNow
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

What does the Asynchronous Messaging Bus (AMB) channel do on the MID Server?

- A. Opens an inbound connection to the MID Server
- B. Allows Web Server transactions to be passed to ServiceNow
- C. Sends heartbeat information to the ServiceNow instance to ensure MID is communicating
- D. Continually queries the External Communication Channel (ECC) queue via a persistent query

Correct Answer: D

<https://docs.servicenow.com/bundle/tokyo-release-notes/page/product/mid-server/concept/ecc-queue-mid-server.html>

QUESTION 2

Within the ServiceNow IT Operations Management solution set, which statement most accurately describes what Event Management is?

- A. The process responsible for defining, analyzing, planning, measuring, and improving all aspects of the availability of IT services
- B. The process responsible for ensuring the capacity of IT Services and IT infrastructure is able to deliver agreed upon service level targets in a cost-effective manner
- C. The process responsible for monitoring all abnormal occurrences throughout the IT infrastructure, allowing for normal operations, and detecting and escalating exception conditions
- D. The process responsible for recovery action and planning through machine learning

Correct Answer: C

QUESTION 3

A support agent resolves an incident associated with an alert, but the alert does not automatically close even though the `evt_mgmt.incident_closes_alert` property is set appropriately to close the alert. What is the most likely cause of this issue?

- A. The support agent does not have the `evt_mgmt_user` role.
- B. The support agent only has the `evt_mgmt_admin` role.
- C. The support agent has the `evt_mgmt_operator` role, but not the `evt_mgmt_user` role.
- D. The support agent has the `evt_mgmt_user` role, but not the `evt_mgmt_operator` role.

Correct Answer: D

<https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event->



management/reference/r_InstalledWithEventManager.html

QUESTION 4

The Event Management operator workspace can display all of the following except?

- A. Alert groups
- B. Manual application services
- C. Discovered application services from Service Mapping
- D. Correlation groups
- E. Technical services

Correct Answer: B

QUESTION 5

The value of the Alert Priority score is a composite of what?

- A. The value of the alert's category and its relative weight
- B. The value of the alert's category and its Priority Group
- C. The value of the alert's Severity and its Priority Group
- D. The value of the alert's Severity and its relative weight

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/alert-priority.html>

[CIS-EM Practice Test](#)

[CIS-EM Study Guide](#)

[CIS-EM Braindumps](#)