



# CIS-EM<sup>Q&As</sup>

Certified Implementation Specialist - Event Mangement

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### QUESTION 1

Copies of checks that have been included in Agent Client Collector policies are known as what?

- A. Check definitions
- B. Check models
- C. Check clones
- D. Check mirrors
- E. Check instances

Correct Answer: A

<https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/agent-client-collector/task/acc-api-check-def.html>

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### QUESTION 2

You have a very large networking environment and have noticed that your event notifications are either not being triggered or are delayed. What are best options to try to resolve this issue? (Choose two.)

- A. Ensure all Event Management ?process events jobs are set to a Ready state
- B. Verify that the Bucket field in the event table is set to zero (0)
- C. Add additional event processor jobs
- D. Ensure multi-node event processing is disabled

Correct Answer: AC

### QUESTION 3

What feature would you use to trigger a workflow or automatically generate tasks via templates?

- A. Event rules
- B. Task rules
- C. Alert management rules
- D. Alert correlation rules

Correct Answer: C

<https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/create-alert-management-rule.html>

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#### QUESTION 4

What is used to correctly bind an alert to an application?

- A. Correlation rules
- B. Workflows
- C. Classifiers
- D. CI identification rules

Correct Answer: D

[https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/reference/r\\_EMHowAlertsBindCI.html](https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/reference/r_EMHowAlertsBindCI.html)

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#### QUESTION 5

You have an event that needs to be bound to a non-host CI.

Which attribute needs to be removed from the Transform and Compose tab?

- A. Source Instance
- B. Metric Name
- C. Node
- D. Resource

Correct Answer: C

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