CIS-HAM^{Q&As}

Certified Implementation Specialist - Hardware Asset Management

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QUESTION 1

Which of the following are considered assets? (Choose three.)

A. Facilities

B. Contracts

C. Hardware

D. Software entitlements

E. Software distributions

Correct Answer: ADE

QUESTION 2

Which elements are provided by the hardware asset management content service? (Choose three.)

A. Manufacturer lifecycle dates

B. Cost

C. Product warranty

D. Manufacturer

E. Model name

F. Compatibles

Correct Answer: CDF

QUESTION 3

When viewing the Model Management tab of the Hardware Asset dashboard, you see that several models are reported as Match Not Found. What are potential causes of this? (Choose three.)

A. You have opted out of the Content Service

B. The content is not available from the Content Service

C. Your model form contains a good Model number, but a bad model Name

D. Something on your model form may be badly formatted

E. The content has not been downloaded from the Content Service

Correct Answer: CDE

QUESTION 4

For a model to be fully normalized, what must be added to the model record?

A. Version

B. Owner

C. Manufacturer

D. Model number

Correct Answer: C

QUESTION 5

The Hardware Asset Management (HAM) application expands baseline ITSM Asset Management with which features? (Choose three.)

A. Mobile Asset Receiving

B. Mobile My Assets

C. Hardware Model Normalization

D. Hardware Asset Dashboard

E. Stockrooms

F. Asset and Model Records

G. Asset Inventory Audit

Correct Answer: BFG

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