



# CIS-HAM<sup>Q&As</sup>

Certified Implementation Specialist - Hardware Asset Management

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### QUESTION 1

Which three attributes from a hardware model record are used for setting the normalized display name during hardware model normalization?

- A. Name, Manufacturer, Model category
- B. Asset tracking unit, Manufacturer, Model number
- C. Name, Manufacturer, Model number
- D. Name, Asset tracking unit, Model number
- E. Asset tracking unit, Manufacturer, Model category

Correct Answer: A

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### QUESTION 2

Which elements are provided by the hardware asset management content service? (Choose three.)

- A. Manufacturer lifecycle dates
- B. Cost
- C. Product warranty
- D. Manufacturer
- E. Model name
- F. Compatibles

Correct Answer: CDF

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### QUESTION 3

What is the default state of a newly created asset?

- A. In use
- B. Consumed
- C. On order
- D. In stock

Correct Answer: B

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#### QUESTION 4

What are some examples of operational expenses of managing an asset throughout its lifecycle? (Choose two.)

- A. Replacement parts
- B. Storage costs
- C. Maintenance agreements
- D. Warranty costs

Correct Answer: AC

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#### QUESTION 5

What are the goals of IT asset management (ITAM)? (Choose four.)

- A. Optimize cost
- B. Provide decision support
- C. Improve productivity
- D. Provide financial reporting
- E. Improve operational usage
- F. Track logical relationships

Correct Answer: ACDF

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