

# CIS-HAM<sup>Q&As</sup>

Certified Implementation Specialist - Hardware Asset Management

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#### **QUESTION 1**

When creating a list	st report that groups	s all assets by product	model, which table is used?

- A. alm\_asset
- B. alm\_model
- C. alm\_model\_category
- D. alm\_hardware

Correct Answer: C

#### **QUESTION 2**

A component is considered an IT asset when you want to: (Choose three.)

- A. Manage its procurement
- B. Know its relationships to a business service
- C. Track its operational information
- D. Track its incurred costs
- E. Manage its maintenance contracts

Correct Answer: ADE

#### **QUESTION 3**

When does an asset\\'s lifecycle begin?

- A. When an asset request is fulfilled
- B. Upon the asset deployment
- C. When the asset is procured
- D. Upon the asset\\'s request

Correct Answer: C

#### **QUESTION 4**

How can you automate the replenishment of stock levels?

A. Transfer Rules

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- B. Transfer Orders
- C. Stock Filters
- D. Stock Rules

Correct Answer: C

#### **QUESTION 5**

Which mobile app allows the user to conduct an inventory audit?

- A. ServiceNow Agent mobile app
- B. Mobile My Inventory
- C. Mobile Hardware Asset Management
- D. Mobile My Assets
- E. ServiceNow Inventory mobile app

Correct Answer: A

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