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QUESTION 1

If the HR Administrator group has been tasked with collecting Performance Analytics data, what additional role should be granted to the group?

- A. Performance Analytics Data Collector [pa_data_collector]
- B. Performance Analytics Administrator [pa_admin]
- C. Performance Analytics Threshold Admin [pa_threshold_admin]
- D. System Administrator [admin]

Correct Answer: B

QUESTION 2

What role is required, at a minimum, to view confidential HR Profile data?

- A. HR Admin [sn_hr_core.admin]
- B. HR Basic [sn_hr_core.basic]
- C. LE Admin [sn_hr_le.admin]
- D. HR Manager [sn_hr_core.manager]

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/humanresources/concept/c_HRProfileSecurity.html

QUESTION 3

In the base ServiceNow instance, how are User Criteria used?

- A. To control which users can access the HR Case application
- B. To control what a user sees in the information and suggested reading widgets
- C. To control read and write access to Knowledge bases and articles
- D. To control which users can access the HR Service Portal

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/newyork-servicenow-platform/page/product/knowledgemanagement/task/t_SelectUserCriteria.html



QUESTION 4

What determines if a user can view a Knowledge article?

- A. Can/Cannot Read User Criteria
- B. Can/Cannot Contribute User Criteria
- C. HR Criteria
- D. ACL Rules

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/newyork-servicenow-platform/page/product/knowledgemanagement/task/t_SelectUCArticle.html

QUESTION 5

When an employee completes a questionnaire on an Employee Form, on which table does the system store their answers?

- A. Form [sys_ui_form]
- B. Metric Result [asmt_metric_result]
- C. Question Answer [question_answer]
- D. HR Case [sn_hr_core_case]

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/humanresources/concept/employee-form-configuration.html>

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