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QUESTION 1

A program is a container for the following except for:

A. Program tasks

B. Issues

C. Cost plans

D. Portfolios

Correct Answer: C

QUESTION 2

In order to submit an idea, what application would a user access?

A. Demand

B. Project

C. Idea Portal

D. Change

Correct Answer: C

QUESTION 3

Who can submit Ideas?

A. Any user.

B. Any IT user.

C. Any demand user.

D. Any ITIL user.

Correct Answer: A

QUESTION 4

What is the formula for Committed Utilization?

A. Allocated Hours/Capacity

B. Allocated Hours + Confirmed Hours)/Capacity

C. Confirmed Hours/Capacity

D. Assigned Hours/Capacity

Correct Answer: A

QUESTION 5

The Business Unit field on a Project or displays values from a specific table. What type of field is this?

A. Reference.

B. Conditions.

C. Journal.

D. List.

Correct Answer: A

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