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QUESTION 1

To set up a group for selection in a resource plan, the group record needs to include which role?

- A. resource_manager
- B. itil
- C. it_project_user
- D. pps_resource

Correct Answer: D

QUESTION 2

To use the Time Sheet dashboard, what plugin must be installed?

- A. Common ITSM Service Portal Application Components (com.snc.app_common.service_portal)
- B. Employee Service Center (com.sn_hr_service_portal)
- C. Knowledge Management ?Service Portal (com.snc.knowledge_serviceportal)
- D. Performance Analytics ?Content Pack ?PPM Standard plugin (com.snc.pa.pmo_dashboards)

Correct Answer: D

QUESTION 3

When setting-up a program, planned ROI% is calculated based on: (Choose two.)

- A. Values in the NPV field.
- B. Values in the Planned cost field.
- C. Values in the Planned return field.
- D. Values in the Budgeted cost field.

Correct Answer: BC

QUESTION 4

A checklist item record provides a name and what other element?

- A. Status field.
- B. Complete field.



C. Percent complete field.

D. Short description field.

Correct Answer: D

QUESTION 5

Which role can configure the parameters of the demand workbench that is provided with the base system?

A. All roles.

B. it_project_manager

C. it_pps_admin.

D. business_stakeholder.

Correct Answer: C

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