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QUESTION 1

Which GRC application would you use to manage internal or external consultancy processes that aim to prove the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PolicyComplianceMgmt.html

QUESTION 2

Which filter navigation syntax displays the table in list view within a separate browser tab?

- A. Tablename_LIST
- B. Tablename.list
- C. Tablename.LIST
- D. Tablename.List

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigation-and-ui/task/t_NavigateDirectlyToATable.html

QUESTION 3

When calculating compliance scores, what is true about the weighting of Controls? (Choose two.)

- A. Controls are not weighted equally by default
- B. The weight cannot be changed
- C. The default value is 10
- D. The weight of the Control is set when the Control is created

Correct Answer: CD

Reference: https://community.servicenow.com/community?id=community_question&sys_id=bc450789dbf393802be0a851ca961948



QUESTION 4

You are working with your customer to determine necessary audit management workflow configurations. What should they know about the approval process for audit engagements? (Choose three.)

- A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.
- B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.
- C. If the engagement is rejected, it automatically moves back to the Fieldwork state.
- D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.
- E. If the engagement is rejected, it automatically moves into the Scope state.

Correct Answer: BCD

Reference: <https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcaudit/task/approve-reject-engagement.html>

QUESTION 5

Control Failure Factor represents the impact of Control Failures on what score?

- A. Inherent
- B. Residual
- C. Total
- D. Calculated

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

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