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QUESTION 1

What would you leverage in order to provide users with an alternate user experience to view policies, create policy exceptions, and search for controls?

A. Help Desk Portal

B. Catalog Portal

C. Access Portal

D. Service Portal

Correct Answer: B

QUESTION 2

What GRC module would you access in order to update Entity Types?

A. Risk > Entities

B. Scoping > Profiles

C. Scoping > Entity Types

D. CMDB

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grccommon/concept/c_Scoping.html

QUESTION 3

The ServiceNow Platform requires which external components in order to ingest data from other systems?

A. The platform includes an SDK template that allows developers to enhance it using Java

B. A messaging bus needs to be developed

C. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly

D. The platform has Integration Service that allow users and developers to ingest data from a variety of sources

Correct Answer: D

QUESTION 4

Where does a policy get published to when it is approved?

A. Knowledge Summit

B. ServiceNow Library

C. Authoritative Records

D. Knowledge Base

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html

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QUESTION 5

Control Failure Factor represents the impact of Control Failures on what score?

A. Inherent

B. Residual

C. Total

D. Calculated

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

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