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QUESTION 1

What are the Risk Scoring methods available in ServiceNow? (Choose two.)

- A. Quantitative
- B. Qualitative
- C. Inherent
- D. Residual
- E. Calculated

Correct Answer: AB

Reference: https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grcrisk/reference/r_RiskScoring.html

QUESTION 2

Control indicators may be triggered or scheduled in which state?

- A. Retired
- B. Monitor
- C. Review
- D. Attest
- E. Draft

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

QUESTION 3

In which state can reviewers either send the Policy back to draft or forward it by requesting approval?

- A. Retired
- B. Published
- C. Awaiting Approval
- D. Review

Correct Answer: D



Reference: <https://community.servicenow.com/swp?>

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QUESTION 4

Which role is not part of ServiceNow GRC?

- A. Risk User
- B. Risk Developer
- C. Risk Manager
- D. Risk Reader

Correct Answer: B

Reference: <https://community.servicenow.com/community?>

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QUESTION 5

What table, along with the Policy table, is linked to the Control Objective table by a many-to-many relationship?

- A. Entity Class
- B. Citation
- C. Authority Documents
- D. Risk Framework

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_InstallWPoIAndCompl.html

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