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QUESTION 1

Which of the following statements correctly describe the risk management lifecycle process?

- A. Access, Identify and Plan, Control, Review
- B. Control, Review, Assess, Identify and Plan
- C. Identify and Plan, Assess, Control, Review
- D. Identify and Plan, Review, Assess, Control

Correct Answer: A

QUESTION 2

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Correct Answer: ACDE

Reference: <https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/data-sheet/ds-servicenow-store.pdf>

QUESTION 3

For Control records, who can modify the Control in the Draft state?

- A. All compliance users
- B. Only the Compliance Manager
- C. Only the person assigned the Attestation
- D. Only Control Owners

Correct Answer: D

Reference: https://community.servicenow.com/community?id=community_questionandsys_id=f2ee79bcd33b8423f4a345ca9619f7andview_source=searchResult



QUESTION 4

When calculating compliance scores, what is true about the weighting of Controls? (Choose two.)

- A. Controls are not weighted equally by default
- B. The weight cannot be changed
- C. The default value is 10
- D. The weight of the Control is set when the Control is created

Correct Answer: CD

Reference: https://community.servicenow.com/community?id=community_question&sys_id=bc450789dbf393802be0a851ca961948

QUESTION 5

Which role reviews the risk response and moves the Risk record into the Monitor state at the appropriate time?

- A. Risk Manager
- B. Risk User
- C. Risk Reader
- D. Risk Owner

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

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