



CIS-RCI^{Q&As}

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QUESTION 1

Which of the following statements is true of a Risk Response task?

- A. Only one Risk Response task can be related to a Risk at a time
- B. Only users with the risk_manager role or higher can be assigned to a Risk Response task
- C. The risk admin role is required to assign the Risk Response task
- D. The Risk Response task is automatically progressed through the states using a workflow

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/reference/r_InstallWRisk.html

QUESTION 2

For Control records, who can modify the Control in the Draft state?

- A. All compliance users
- B. Only the Compliance Manager
- C. Only the person assigned the Attestation
- D. Only Control Owners

Correct Answer: D

Reference: https://community.servicenow.com/community?id=community_andsys_id=f2ee79bcd33b8423f4a345ca9619f7andview_source=searchResult

QUESTION 3

Which of the following statements correctly describe the risk management lifecycle process?

- A. Access, Identify and Plan, Control, Review
- B. Control, Review, Assess, Identify and Plan
- C. Identify and Plan, Assess, Control, Review
- D. Identify and Plan, Review, Assess, Control

Correct Answer: A

QUESTION 4



What are the Risk Scoring methods available in ServiceNow? (Choose two.)

- A. Quantitative
- B. Qualitative
- C. Inherent
- D. Residual
- E. Calculated

Correct Answer: AB

Reference: https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grc-risk/reference/r_RiskScoring.html

QUESTION 5

The 'Add to Update Set' utility is available for download via:

- A. ServiceNow Developer site
- B. ServiceNow store
- C. ServiceNow Community
- D. ServiceNow HI support

Correct Answer: B

Reference:

https://community.servicenow.com/community?id=community_blogandsys_id=dd0d9079db858098d58ea345ca961925

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