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QUESTION 1

You are working with your customer to determine necessary audit management workflow configurations. What should they know about the approval process for audit engagements? (Choose three.)

- A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.
- B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.
- C. If the engagement is rejected, it automatically moves back to the Fieldwork state.
- D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.
- E. If the engagement is rejected, it automatically moves into the Scope state.

Correct Answer: BCD

Reference: <https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grc-audit/task/approve-reject-engagement.html>

QUESTION 2

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Correct Answer: ACDE

Reference: <https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/data-sheet/ds-servicenow-store.pdf>

QUESTION 3

Possible regulations when Entity scoping for Healthcare: (Choose two.)

- A. HITRUST
- B. FISMA



C. HIPAA

D. HETRUST

Correct Answer: AC

QUESTION 4

All of the following are PARENT tables which exist within the GRC Entities application scope EXCEPT.

A. Item

B. Document

C. Content

D. Indicator

Correct Answer: B

QUESTION 5

Entity scoping is used for what?

A. Make sure that all of your Entities have the right visibility

B. Create and assign controls to the correct users

C. Create, assign, and manage controls and risks across an enterprise

D. Scope out the different users and roles that have access to the platform

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/newyork-governance-risk-compliance/page/product/grcommon/task/create-a-profile.html>

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