



# CIS-SAM<sup>Q&As</sup>

Certified Implementation Specialist - Software Asset Management

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### QUESTION 1

Software Model Lifecycles can only be created for an external, publisher defined date.

- A. True
- B. False

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/orlando-it-business-management/page/product/application-portfolio-management/concept/lifecycle-data-timeline.html>

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### QUESTION 2

HOTSPOT

Match terms with the definitions related to Strategic Conformance:

Hot Area:



Software entitlement rights to utilize previous or future versions.

	▼
Client Access	
Publisher Pack	
Downgrade/Upgrade	
Software Subscription	

Ability to utilize the software for a limited amount of time.

	▼
Client Access	
Publisher Pack	
Downgrade/Upgrade	
Software Subscription	

Specific number of users or devices that can access a product.

	▼
Client Access	
Publisher Pack	
Downgrade/Upgrade	
Software Subscription	

Compliance dashboards.

	▼
Client Access	
Publisher Pack	
Downgrade/Upgrade	
Software Subscription	

Correct Answer:



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Reference: [https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/task/t\\_AddASoftwareEntitlement.html](https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/task/t_AddASoftwareEntitlement.html)

### QUESTION 3

You can view IBM, Microsoft, Oracle and VMware license metrics as part of ServiceNow standard baseline configuration features.

- A. True
- B. False

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-publisher-packs.html>



#### QUESTION 4

When specified during an entitlement import, which of the following is matched to data in the Content Service Library and used to create a software model automatically?

- A. Purchase Order (PO)
- B. Software Model
- C. Publisher Part Number (PPN)
- D. Asset Tag

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/quebec-it-asset-management/page/product/software-asset-management2/concept/software-models-and-entitlements.html>

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#### QUESTION 5

Which of the following features aggregates usage over a period of time and specifies a minimum number of hours the software must be used, or date last used?

- A. Software usage metering
- B. Software reconciliation rule
- C. Software reclamation type
- D. Software consumption rule
- E. Software reclamation rule

Correct Answer: E

Reference: <https://manualzz.com/doc/47837219/jakarta-software-asset-management>

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