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QUESTION 1

Performance Analytics allows users to: (Choose three.)

A. Track usage of a particular software.

B. Assess publisher compliance over a period of time.

C. Configure software reclamation.

D. View trends of software license allocations.

Correct Answer: ABD

Reference: https://docs.servicenow.com/bundle/orlando-performance-analytics-and-reporting/page/use/performance-analytics/concept/c_PerformanceAnalytics.html

QUESTION 2

What is the name of the Scheduled job that runs daily for normalization?

A. Create a Software Normalization

B. Software Installation Normalization

C. Software Model Cleanup

D. Discovery Model Normalization

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/concept/c_SAMDiscovery.html

QUESTION 3

Within the Capability Blueprint there are 4 tiers identified. Which tier is identified as Tier 1?

A. Strategic Conformance

B. Operational Integration

C. Trustworthy Data

D. Practical Management

Correct Answer: C

QUESTION 4

When reconciliation is run, a list of product results displays the compliance status of software versions and editions with respect to discovery and entitlements.

A. True

B. False

Correct Answer: B

When reconciliation is run, a list of reconciliation results is created that shows the compliance status of software products with respect to discovery and entitlements. Users with the sam_user role can view reconciliation results. Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/software-asset-management2/concept/c_SAMReconciliationSAMF.html

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QUESTION 5

What table is populated with the content library data that is pulled from the content service?

A. samp_sw_package

B. cmdb_sw_product_model

C. sam_content_library

D. cmdb_ci_spkg

Correct Answer: D