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QUESTION 1

Publisher information such as general availability and end-of-life dates will be provided as part of what feature within ServiceNow?

A. License change projection

B. Software model lifecycle

C. Publisher packs

D. Normalization suggestions

E. Reconciliation dimensions

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/concept/c_SAMContentService.html

QUESTION 2

What list can include manual creation, remediation options, and reclamation rules?

A. Software Models Results

B. Blacklisted Installations

C. Removal Candidates

D. Software Usage

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html

QUESTION 3

Which of the following elements are included in Operational Integration of a SAM practice? (Choose three.)

A. Software Retirement

B. Software License Contracts

C. Software Sourcing

D. License Change Projection

E. Software Entitlements

F. Software Allocations

G. Software Model Lifecycle

Correct Answer: EFG

QUESTION 4

Which of the following license metrics require allocations in order to maintain compliance? (Choose two.)

A. Per Core

B. Per User

C. Per Named Device

D. Per Named User

E. Per Core (with CAL)

F. Per Application Instance

G. Named User Plus

Correct Answer: BD

QUESTION 5

Which of the following are NOT tabs available on the License Workbench? (Choose three.)

A. Publisher License Metrics

B. All Publishers

C. Publishers Out of Compliance

D. Publisher Software Models

E. Publisher Compliance

F. Pinned Publishers

Correct Answer: ADE

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html

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