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QUESTION 1

The definition for _____ in the Reconciliation Product result is: "Estimated cost of remediating non-compliance based on the least number of rights needed."

- A. Reconciliation cost
- B. True-up cost
- C. True-down cost
- D. Over-licensed cost

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html

QUESTION 2

Which of the following features enables organizations to easily upgrade a standard version of their software to an enterprise version?

- A. Software Entitlement
- B. Software Edition
- C. Software Assurance
- D. Software Allocation

Correct Answer: D

QUESTION 3

In the ServiceNow base platform, which roles have the ability to refresh processor definitions?

- A. sam_user / sam_admin / sys_admin
- B. sam_user / sys_admin
- C. sam_admin / sys_admin
- D. sys_admin / asset_admin

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/software-asset-management2/task/t_RefreshProcessorDef.html



QUESTION 4

If your organization is currently running Discovery, but has not yet installed the SAM Professional application, what must you do after installing SAM in order to make your discovered software installation information available to SAM?

- A. Convert the records from the [cmdb_ci_spkg] table into the [cmdb_sam_sw_install] table
- B. Run the "Migrate software installations" script to copy records from the [cmdb_ci_spkg] table to the [cmdb_sam_sw_install] table
- C. Run the "Discover software installations" script to copy records from the [cmdb_ci_spkg] table to the [cmdb_sam_sw_install] table
- D. Export the records from the [cmdb_ci_spkg] table into an xml spreadsheet and import them into the [cmdb_sam_sw_install] table

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/quebec-it-service-management/page/product/software-asset-management2/concept/c_SAMDiscoverySAMF.html

QUESTION 5

What is the name of the Scheduled job that runs daily for normalization?

- A. Create a Software Normalization
- B. Software Installation Normalization
- C. Software Model Cleanup
- D. Discovery Model Normalization

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/concept/c_SAMDiscovery.html

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