



Certified Implementation Specialist - Security Incident Response

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## **QUESTION 1**

Which of the following fields is used to identify an Event that is to be used for Security purposes?

A. IT

- B. Classification
- C. Security

D. CI

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/paris-it-operations- management/page/product/event-management/task/t\_EMManageEvent.html

## **QUESTION 2**

When a service desk agent uses the Create Security Incident UI action from a regular incident, what occurs?

- A. The incident is marked resolved with an automatic security resolution code
- B. A security incident is raised on their behalf but only a notification is displayed
- C. A security incident is raised on their behalf and displayed to the service desk agent
- D. The service desk agent is redirected to the Security Incident Catalog to complete the record producer

Correct Answer: A

#### **QUESTION 3**

To configure Security Incident Escalations, you need the following role(s):.

- A. sn\_si.admin
- B. sn\_si.admin or sn\_si.manager
- C. sn\_si.admin or sn\_si.ciso
- D. sn\_si.manager or sn\_si.analyst

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/paris-security- management/page/product/security-incident-response/task/escalate-security-incident.html

#### **QUESTION 4**



There are several methods in which security incidents can be raised, which broadly fit into one of these categories:. (Choose two.)

- A. Integrations
- B. Manually created
- C. Automatically created
- D. Email parsing

Correct Answer: BC

Reference: https://docs.servicenow.com/bundle/paris-security- management/page/product/security-incident-response/concept/si-creation.html

## **QUESTION 5**

A flow consists of one or more actions and a what?

- A. Change formatter
- B. Catalog Designer
- C. NIST Ready State
- D. Trigger
- Correct Answer: D

Reference: https://docs.servicenow.com/bundle/quebec-servicenow- platform/page/administer/flow-designer/ concept/flows.html

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