



CIS-SIR^{Q&As}

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QUESTION 1

What role(s) are required to add new items to the Security Incident Catalog?

- A. requires the sn_si.admin role
- B. requires the sn_si.catalog role
- C. requires both sn_si.write and catalog_admin roles
- D. requires the admin role

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/service-catalog-management/task/t_DefineACatalogItem.html

QUESTION 2

What are two of the audiences identified that will need reports and insight into Security Incident Response reports? (Choose two.)

- A. Analysts
- B. Vulnerability Managers
- C. Chief Information Security Officer (CISO)
- D. Problem Managers

Correct Answer: AB

Reference: <https://www.servicenow.com/content/dam/servicenow-assets/public/en-us/doc-type/resource-center/data-sheet/ds-security-operations.pdf>

QUESTION 3

The severity field of the security incident is influenced by what?

- A. The cost of the response to the security breach
- B. The impact, urgency and priority of the incident
- C. The time taken to resolve the security incident
- D. The business value of the affected asset

Correct Answer: D



QUESTION 4

How do you select which process definition to use?

- A. By selecting the desired process within the Process Definition module
- B. By selecting the desired process within the Process Selection module
- C. By setting the process definition record to Active
- D. By setting the Script Include record to Active

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/paris-security-management/page/product/security-incident-response/reference/setup-assistant-reference.html>

QUESTION 5

What is the key to a successful implementation?

- A. Sell customer the most expensive package
- B. Implementing everything that we offer
- C. Understanding the customer's goals and objectives
- D. Building custom integrations

Correct Answer: C

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