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QUESTION 1

Which ServiceNow automation capability extends Flow Designer to integrate business processes with other systems?

- A. Workflow
- B. Orchestration
- C. Subflows
- D. Integration Hub

Correct Answer: D

Reference: <https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/administer/flow-designer/concept/flow-designer.html>

QUESTION 2

For Customers who don't use 3rd-party systems, what ways can security incidents be created? (Choose three.)

- A. Security Service Catalog
- B. Security Incident Form
- C. Inbound Email Parsing Rules
- D. Leveraging an Integration
- E. Alert Management

Correct Answer: ABC

QUESTION 3

What plugin must be activated to see the New Security Analyst UI?

- A. Security Analyst UI Plugin
- B. Security Incident Response UI plugin
- C. Security Operations UI plugin
- D. Security Agent UI Plugin

Correct Answer: D

QUESTION 4



Which one of the following users is automatically added to the Request Assessments list?

- A. Any user that adds a worknote to the ticket
- B. The analyst assigned to the ticket
- C. Any user who has Response Tasks on the incident
- D. The Affected User on the incident

Correct Answer: C

QUESTION 5

When a service desk agent uses the Create Security Incident UI action from a regular incident, what occurs?

- A. The incident is marked resolved with an automatic security resolution code
- B. A security incident is raised on their behalf but only a notification is displayed
- C. A security incident is raised on their behalf and displayed to the service desk agent
- D. The service desk agent is redirected to the Security Incident Catalog to complete the record producer

Correct Answer: A

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