



Certified Implementation Specialist - Vulnerability Response

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QUESTION 1

Some customers may have a clearly-defined, well-documented vulnerability exception process and some may even provide a diagram illustrating that process.

What is the main advantage of having this documentation when translating it into a Flow or Workflow?

- A. Perfect opportunity for process improvement
- B. Understand their internal process
- C. Build the Flow/Workflow directly into the platform
- D. No advantage

Correct Answer: B

QUESTION 2

What is the minimum role required to create and change Service Level Agreements for Vulnerability Response groups?

- A. sla_manager
- B. admin
- C. sn_vul.vulnerability_write
- D. sn_vul.admin

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-security-management/page/product/vulnerability-response/task/t_CreateVulnSLA.html

QUESTION 3

In ServiceNow, which plugin needs to be added to enable Vulnerability Integration with Qualys, Tenable, or Rapid7?

- A. Vulnerability Response
- **B. Trusted Security Circles**
- C. Threat Intelligence
- D. Security Incident Response

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-release-notes/page/release-notes/securityoperations/secops-



vuln-resp-rn.html

QUESTION 4

Which of the following can NOT be used for building Vulnerability Groups?

- A. Vulnerability
- B. Filter Groups
- C. Condition Builder
- D. Advanced Scripts

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-securitymanagement/page/product/vulnerabilityresponse/concept/vulnerability-groups.html

QUESTION 5

Which of the following provides a list of software weaknesses?

- A. Third Party Entries
- B. NVD
- C. CWE
- D. Vulnerable Items

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/newyork-securitymanagement/page/product/vulnerabilityresponse/task/view-vuln-libraries.html

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