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QUESTION 1

Identify the missing word in the following sentence.

One of the benefits of the COBIT 5 capability assessment model is improved reliability and [?] of process capability assessment activities and evaluations.

- A. Enablement
- B. Repeatability
- C. Effectiveness
- D. Integrity

Correct Answer: B

QUESTION 2

Which attribute applies to a Process Activity?

- A. Achieves the stated purpose
- B. Supports clear roles and responsibilities
- C. Provides prescriptive steps
- D. Provides statements of actions to deliver benefits

Correct Answer: B

QUESTION 3

Which practice would be LEAST likely to drive desired behavior in an enterprise?

- A. Communication of desired behaviors
- B. Awareness of desired behaviors
- C. HR Principles and Policies
- D. Incentives and rewards

Correct Answer: D

QUESTION 4

What service capability is leveraged through processes to deliver internal and external services?



- A. Compliance
- B. Information
- C. Efficiency
- D. Policies

Correct Answer: B

QUESTION 5

Which information is NOT included in each process in the Process Reference Model?

- A. Process label
- B. Capability Level
- C. Related metrics
- D. RACI chart

Correct Answer: A

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