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QUESTION 1

Universal Containers houses their order information in their legacy backend systems. Customers need to see their orders from the back office in their customer-facing Community.

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The existing Salesforce Org (which hosts the Community) has integration with the backend legacy system using Salesforce Connect.

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Customer users only need to see their orders in the Community.

-Orders are currently public read-only.

- Customer users need to access fields that are already part of the existing integration.

What two things should the Salesforce Admin do to meet these requirements?

- A. Leverage existing integration with the legacy System.
- B. Create a new integration with the Legacy System for customer users.
- C. Update the customer user Profile and give them the "View all" permission on the integration object.
- D. Set the External Users\ Organization-Wide Defaults to Private for external objects.

Correct Answer: AD

QUESTION 2

What moderation capabilities does Salesforce communities provide to automate the process of identifying and replacing words that are offensive or inappropriate for the Community?

- A. Create Process flows to identify posts with the offensive or inappropriate words and replace with other content
- B. Enable Moderation for the Community to block offensive or inappropriate content
- C. Write a trigger to identify posts with the offensive or inappropriate words and replace with other content
- D. Use moderation rules in the Community to block offensive or inappropriate content

Correct Answer: D

QUESTION 3

Universal Containers wish to set up an easy to configure and maintain App Launcher with Single Sign On Capabilities. Which Salesforce Community template would you recommended to best achieve this?

- A. Aloha



- B. Napili
- C. Kokua
- D. Koa
- E. None of the above

Correct Answer: A

QUESTION 4

Universal Containers wants the Community login page to display its company logo. How can the Salesforce Administrator accomplish this in the Community Workspace?

Select one or more of the following:

- A. Upload a logo image file in Login and Registration
- B. Specify a new Community login page that uses the logo
- C. Reference the logo design token in the CSS editor page
- D. Use a login Flow component to display a logo splash screen

Correct Answer: A

QUESTION 5

Universal Containers has a customer Community in Europe and plans to roll out a separate Community for their US customers. They have separate profiles for their US, Europe, and Asia customers. How could the Salesforce Admin limit the membership of this new community to US customers?

- A. Add U.S. users to the Community sharing set.
- B. Add only U.S. customer profiles as Community members.
- C. Add the U.S. customer public group to the Community as members of the Community.
- D. Add each U.S. customer as a Community member from their contact record.

Correct Answer: B

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