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Salesforce Community Cloud Consultant

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QUESTION 1

Universal Containers (UC) is launching a Partner Community. Users will receive a welcome email with a link to login to the new Community. UC wants the link to last longer than seven days. How can a Community Cloud consultant change the validity period of the link to meet this requirement?

Select one or more of the following:

A. Create a custom login flow that modifies the setting

B. Edit the setting in the welcome email template

C. Configure Outlook Exchange server settings

D. Change the link validity period setting on the Community settings page

Correct Answer: D

QUESTION 2

The security model for Universal Containers in Private for the Case object. When a support case is raised by a user with the Customer Community licence, internal users are not able to see those Cases. Internal users in the support role need to work on these Cases.

How should internal users see these Cases?

A. Use the role hierarchy

B. Use a Public Group

C. Use a Sharing Set

D. Use a Share Group

Correct Answer: C

QUESTION 3

When architecting a community strategy it is important to consider portal role count limitations. What is the maximum number of portal roles that can existing in an organization?

A. 10,000

B. 2,500

C. 1,000

D. 4,000

E. 5,000

Correct Answer: E

QUESTION 4

Universal Containers has created a Community for its Partners. Community users from the same Partner

should be able to hold discussions with each other. Partners will be unable to participate in discussions

with other partners.

How should the Salesforce Administrator meet this requirement?

Select one or more of the following:

Universal Containers has created a Community for its Partners. Community users from the same Partner

should be able to hold discussions with each other. Partners will be unable to participate in discussions

with other partners.

How should the Salesforce Administrator meet this requirement? Select one or more of the following:

A. Turn off Portal User Visibility under Sharing Settings

B. Enable super user access for each partners community role

C. Update the internal user record to private under sharing settings

D. Uncheck community user visibility under sharing settings

Correct Answer: D

QUESTION 5

Universal Containers builds a Community on the Napili template. They need to use a survey tool to collect feedback from members. What two things should the Salesforce Admin do to achieve this? Choose 2 answers

A. Find and install a Lightning survey app from the AppExchange

B. Create a new page, add the standard survey components, and publish

C. Find and install a Visualforce survey app from the AppExchange

D. Build custom Lightning survey components for the template

Correct Answer: AD

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