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QUESTION 1

Universal Containers needs to create a Community that meets the following requirements:

-

Self-Service Support Community, in which customer and partner users are community members

-

Partner users help Universal Containers by adding or resolving cases for their customers within the Community

-

Partner users need access to some standard objects except Leads, Campaigns and Opportunity Objects

-

Partners use Chatter and the Case Feed to communicate with the Universal Containers team and customers

Which licence type should a Salesforce Administrator use for these Partner users?

Select one or more of the following:

A. Customer Community Plus licence

B. Partner Community licence

C. Employee Community licence

D. Customer Community licence

Correct Answer: B

QUESTION 2

What do you recommend? Wendy, the Community Manager at Regional Containers has come to you for advice on managing the Community (Community Manager and Community Builder) from a Mobile Device.

A. Navigate to the community URL and append /manage/one. app and you will be able to login to the mobile community management site

B. Wendy should access Community Manager and Community Builder via a Desktop browser only.

C. Wendy should download the Salesforce1 app and access the Community Manager through the Salesforce1 switcher.

D. Wendy should download the OneCommunity Manager app where she will be able to make limited administrative changes to the Community.

Correct Answer: B

QUESTION 3

What are the two ways to integrate Google Analytics with a template based Community?

A. Setup Menu >> Google Analytics >> Communities

B. Community Builder >> Settings > > Analytics Setup

C. Community Builder >> Settings >> Advanced >> Edit Head Markup

D. Community Builder >> Settings >> Advanced >> Google Analytics Tracking

E. Community Manager >> Settings >> Advanced >> Google Analytics Tracking

Correct Answer: CE

QUESTION 4

Universal Containers needs to add a page to their Napili Community. Authors will manually add the content to the page.
What should be the first step to add this page to the site?

A. Create a standard page

B. Clone an object page

C. Create an object page

D. Clone a standard page

Correct Answer: A

QUESTION 5

niversal Containers (UC) wants Lightning Experience enabled employees who have Salesforce user licences to access
a Community. The employee profiles have been added to the Community membership. How should the Community
Cloud Consultant educate employees on how to access the Community?

Select one or more of the following:

A. Recommend employees use a separate username for Community access

B. Advise employees to use the "Login in as" functionality

C. Direct employees to the App Launcher

D. Direct employees to the global header

Correct Answer: C