



# C OM MUNITY-CLOUD-CONSULTANT<sup>Q&As</sup>

Salesforce Community Cloud Consultant

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### QUESTION 1

You have heard that one way to maximize your Community Engagement level is to leverage Community Reputation. After having a coffee and a biscuit you think this is a brilliant idea for your community and want to enable it right away, where do you navigate to?

- A. Setup >> Community Settings > Enable Setup and Display of Reputation Levels
- B. Setup >> All Communities > Builder > Administration > Preferences > Enable Setup and Display of Reputation Levels
- C. Setup >> All Communities > Builder > Reputation > Enable Setup and Display of Reputation Levels
- D. Setup >> All Communities > Manage > Administration > Preferences > Enable Setup and Display of Reputation Levels

Correct Answer: D

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### QUESTION 2

Universal Containers needs to use their corporate portal to authenticate Community users, allowing users access to the Community after they have successfully logged into the Portal.

What should the Salesforce Admin do in the Communities to support this login requirement?

- A. Enable Guest User access in Communities to support seamless access to Communities from the Portal
- B. Configure Single Sign -on in Salesforce and reuse the federated authentication providers in the Community
- C. Add Social -Sign -on to allow users to log in from the Portal without signing into the Community
- D. Enable Community login support for employees in the Portal configuration

Correct Answer: D

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### QUESTION 3

Universal Containers built a Community to expose Leads and Opportunities to their resellers. They set up partner accounts with two roles and granted Super User access to the Sales Executives users who are created at the top level of the account role hierarchy. Universal Containers has the following requirements to expose dashboards to their partners:

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Partners can NOT modify the dashboard

-

Partners only see data within their account

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Partners see all the data on the partner account

How should the Salesforce Admin fulfil these requirements?

- A. Select the Channel Manager as the running user for the dashboards
- B. Select the \Run as logged in user option for the dashboards
- C. Select the Sales Executive as the running user for the dashboards
- D. Select the owner of the partner account as the running user for the dashboards

Correct Answer: B

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#### QUESTION 4

Universal Containers wants to build a Community for all their employees. Currently, some of their employees are NOT Salesforce users.

How should the Salesforce Admin enable access to the Community for the users who are currently NOT Salesforce users?

- A. Allow the users to self-register to the Community
- B. Create the users as contacts and enable them as Community users
- C. Create the users in Salesforce and add their profile to the Community
- D. Add the users to the Community as members

Correct Answer: B

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#### QUESTION 5

Universal Containers wants its Community users to have the ability to log in using Facebook and Google.

Which set of features should the Administrator use to achieve this goal?

Select one or more of the following: A. Custom Lightning Component and Apex Class

- B. Single Sign-on and AppExchange
- C. Auth Provider and Flow
- D. Auth Provider and Registration Handler

Correct Answer: D

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